

Set	Items	Description
S1	4049	VALUE()ADDED()CHAIN OR VALUE()CHAIN OR VERTICAL()INTEGRATI- ON OR SUPPLY()CHAIN? OR SCM OR INVENTORY()CONTROL
S2	21223	(GENERAT? OR CONSTRUCT? OR DESIGN? OR BUILD? OR DEVELOP? OR CREAT? OR OUTPUT?) (3N) (PLAN OR PLANS OR LIST OR SPREADSHEET - OR WORKSHEET OR MATRIX)
S3	3389219	HANDL? OR IDENTIF? OR DISCOVER? OR UNCOVER? OR TRACK? OR A- NALYS? OR ANALYZ? OR EVALUAT? OR DETECT? OR NOTIF?
S4	183510	EXCEPTION? ? OR ALTERNATIVE? OR BOTTLENECK? ? OR BOTTLE()N- ECK? ? OR CONFLICT? ? OR UNAVAILABLE? OR UNAVAILABILITY OR (O- UT OR EXCESS? OR LOW OR LACK) (1W) (STOCK OR INVENTORY OR SUPPLY OR SUPPLIES)
S5	2555074	(MODIF? OR EDIT OR CHANG? OR ALTER? OR UPDATE? OR UPDATING OR REGENERAT? OR RECREAT?)
S6	273380	(PLAN OR PLANS OR PLANNING) (2W) (DATA OR INFORMATION OR DET- AIL? ?) OR LIST OR SPREADSHEET OR WORKSHEET OR MATRIX
S7	4741	S3(3N)S4
S8	5252	S5(3N)S6
S9	48	S1 AND S2
S10	2	S9 AND S7
S11	5	S9 AND (S7 OR S8)

File 350:Derwent WPIK 1963-2005/UD,UM &UP=200570  
(c) 2005 Thomson Derwent

File 344:Chinese Patents Abs Aug 1985-2005/May  
(c) 2005 European Patent Office

File 347:JAPIO Nov 1976-2005/Jul(Updated 051102)  
(c) 2005 JPO & JAPIO

11/5/1 (Item 1 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

015460513 \*\*Image available\*\*  
WPI Acc No: 2003-522655/200349  
XRPX Acc No: N03-414745

Supply chain analyzing system in business enterprise, produces  
supply chain model with data input portion to accept functions for  
creating visual supply chain scenarios  
Patent Assignee: KAKOUIROS S (KAKO-I); KUETTNER D (KUET-I)  
Inventor: KAKOUIROS S; KUETTNER D  
Number of Countries: 001 Number of Patents: 001  
Patent Family:  
Patent No Kind Date Applicat No Kind Date Week  
US 20030078831 A1 20030424 US 200145996 A 20011018 200349 B

Priority Applications (No Type Date): US 200145996 A 20011018  
Patent Details:  
Patent No Kind Lan Pg Main IPC Filing Notes  
US 20030078831 A1 20 G06F-017/60

Abstract (Basic): US 20030078831 A1

NOVELTY - A **supply chain** model (203) is produced by model  
**builder** (202) such as **spreadsheet generator**, based on the input  
product demand, product flow data and component source, internal  
demand, terminal demand nodes entered on the model builder design page.  
The chain model has input portion which accepts functions from user to  
create the scenarios (204,205) which provides visual representation of  
actual **supply chain**.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the  
following:

- (1) **alternative supply chain analysis** performance method;  
and
- (2) computer-readable medium storing instructions for analyzing  
**supply chains**.

USE - For analyzing **supply chains** during enterprise resource  
planning in business enterprise during tracking and control of  
manufacturing and inventory functions.

ADVANTAGE - Provides a flexible and user friendly **supply chain**  
analysis. The use of spreadsheet provides familiarity to users. The  
system is cost-effective as the user does not need any special software  
or configuration.

DESCRIPTION OF DRAWING(S) - The figure shows a hierarchy of modules  
in the **supply chain** analysis system.

model builder (202)  
**supply chain** model (203)  
scenarios (204,205)  
pp; 20 DwgNo 2/8

Title Terms: SUPPLY; CHAIN; SYSTEM; BUSINESS; PRODUCE; SUPPLY; CHAIN; MODEL  
; DATA; INPUT; PORTION; ACCEPT; FUNCTION; VISUAL; SUPPLY; CHAIN

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

11/5/2 (Item 2 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

015030362     \*\*Image available\*\*

WPI Acc No: 2003-090879/200308

Related WPI Acc No: 2003-018154; 2003-058055; 2003-075341

XRFX Acc No: N03-071826

**Fulfillment plan selection method for supply chain management system, involves selecting constructed alternative fulfillment plan that meets preset criteria to position item for use in meeting order**

Patent Assignee: SCHEER R H (SCHE-I)

Inventor: SCHEER R H

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020138358	A1	20020926	US 2001263317	P	20010122	200308    B
			US 2001867174	A	20010529	

Priority Applications (No Type Date): US 2001263317 P 20010122; US 2001867174 A 20010529

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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US 20020138358	A1	43	G06F-017/60	Provisional application US 2001263317
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Abstract (Basic): US 20020138358 A1

NOVELTY - An order for an item is received and a **list** of **alternative** fulfillment plans for moving the item within a **supply chain**, is constructed and evaluated against a preset criteria. The **constructed** alternative **plan** that closely meets the preset criteria is selected to position the item for use in meeting the order.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for computer readable media storing program for selecting fulfillment plan for moving item within **supply chain**.

USE - For selecting fulfillment plan for **supply chain** management system for use with wireless access interface such as cellular communication technology, satellite communication technology, Bluetooth technology, WAP technology, etc., through network such as Internet, WAN, virtual private network (VPN), electronic data interchange (EDI) network, etc.

ADVANTAGE - Allows companies to operate an entire **supply chain** on a just in time basis without requiring those companies to keep an excessive level of producer safety stock on hand.

DESCRIPTION OF DRAWING(S) - The figure shows a flowchart illustrating the integrated **supply chain** management process. pp; 43 DwgNo 1/13

Title Terms: PLAN; SELECT; METHOD; SUPPLY; CHAIN; MANAGEMENT; SYSTEM; SELECT; CONSTRUCTION; ALTERNATIVE; PLAN; PRESET; CRITERIA; POSITION; ITEM ; ORDER

Derwent Class: T01; W01

International Patent Class (Main): G06F-017/60

File Segment: EPI

11/5/3        (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2005 Thomson Derwent. All rts. reserv.

014595418     \*\*Image available\*\*

WPI Acc No: 2002-416122/200244

XRFX Acc No: N02-327424

**Value chain management system for products and services, identifies exceptions in supply chain plan received from planning application and modifies planning data based on instruction from enterprises**

Patent Assignee: I2 TECHNOLOGIES INC (ITWO-N)

Inventor: FISCHER D J; GANESAN R; GHODKE D M; RANGARAJAN B; SHARMA R;  
SQUIRES G M; FISCHER D

Number of Countries: 096 Number of Patents: 004

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200223436	A1	20020321	WO 2001US28261	A	20010910	200244 B
AU 200192602	A	20020326	AU 200192602	A	20010910	200251
DE 10196593	T	20030821	DE 10196593	A	20010910	200362
			WO 2001US28261	A	20010910	
AU 2001292602	A8	20050915	AU 2001292602	A	20010910	200569

Priority Applications (No Type Date): US 2001941960 A 20010828; US  
2000231650 P 20000911

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200223436	A1	E	33	G06F-017/60	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA  
CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ  
PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200192602	A				Based on patent WO 200223436
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DE 10196593	T				Based on patent WO 200223436
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AU 2001292602	A8			G06F-017/60	Based on patent WO 200223436
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Abstract (Basic): WO 200223436 A1

NOVELTY - A planning application (36) receives planning data from several enterprises (28) and **generates** a **supply chain plan** with at least two of the enterprises not mutually communicating planning data. A manager application (44) **identifies exceptions** in the **supply chain** plan and communicates the exception to the enterprises. The manager application automatically **modifies** the **planning data** based on the response from enterprises.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for **value chain** management method.

USE - For managing **value chain** of service or product supplier and buyers connected to business to business, business to consumer or other electronic market places.

ADVANTAGE - Collaboration between enterprises is allowed, thus increasing the efficiency of the **value chain**. Administrative lead times are significantly cut and hence the **value chain** is made more flexible and demands are fulfilled efficiently. Enterprises information are protected from unauthorized entities by the security and permissibility framework.

DESCRIPTION OF DRAWING(S) - The figure explains an electronic marketplace providing **value chain** management.

Enterprises (28)

Planning application (36)

Manager application (44)

pp; 33 DwgNo 2/4

Title Terms: VALUE; CHAIN; MANAGEMENT; SYSTEM; PRODUCT; SERVICE; IDENTIFY;  
SUPPLY; CHAIN; PLAN; RECEIVE; PLAN; APPLY; MODIFIED; PLAN; DATA; BASED;

INSTRUCTION

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

11/5/4 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

011223783      \*\*Image available\*\*  
WPI Acc No: 1997-201708/199718  
XRPX Acc No: N97-166777

**Feasible profit maximising requisition set generation for inventory control - involves applying mathematical algorithms to account history information and sales forecast to create user specified forecast**

Patent Assignee: EDER J (EDER-I)

Inventor: EDER J

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5615109	A	19970325	US 95448826	A	19950524	199718 B

Priority Applications (No Type Date): US 95448826 A 19950524

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 5615109	A		66 G06F-015/00	

Abstract (Basic): US 5615109 A

The profit maximising generation method involves applying a set of mathematical algorithms as implemented by a computer program stored in a computer system, to account history information and a forecast of sales by account, to create a forecast of expenses by account as well as a balance sheet account balance forecast for use in a financial forecast. A financial forecast is created and displayed on the computer system in the format specified by the user. It is determined if the forecast financial situation of the commercial enterprise provides for sufficient funds to purchase the profit maximizing set of requisitions.

Potential profit enhancing requisition sets are calculated for specific items under a variety of discount regimes, within the forecast financial constraints after relaxing user specified restrictions on global vendor and unit of measure substitution. A listing of the potential profit enhancing changes to the profit maximizing requisition set listed in descending capital efficiency order are created and then displayed on the system. The specific profit enhancing changes that are to be included in the profit maximizing requisition set are specified by user input to the computer. A report that summarizes the final profit maximizing requisition set and the forecast inventory status is displayed on the system. Financial management and requisition summary reports are optionally printed.

**ADVANTAGE - Creates and displays prioritised list of profit enhancing changes to base level requisitions feasible within projected financial constraints of company.**

Dwg.3a/7

Title Terms: FEASIBLE; PROFIT; MAXIMISE; SET; GENERATE; INVENTORY; CONTROL;  
APPLY; MATHEMATICAL; ALGORITHM; ACCOUNT; HISTORY; INFORMATION; SALE;  
FORECAST; USER; SPECIFIED; FORECAST

Derwent Class: T01; T05

International Patent Class (Main): G06F-015/00

File Segment: EPI

**11/5/5      (Item 5 from file: 350)**

DIALOG(R)File 350:Derwent WPIX  
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010167601      \*\*Image available\*\*

WPI Acc No: 1995-068854/199510

XRPX Acc No: N95-054688

**Signal cypher coding for TVs - has multiple channel matrix switching with initial alternate coded/decoded periods**

Patent Assignee: TELEDIFFUSION DE FRANCE (TELG ); TELEDIFFUSION DE FRANCE SA (TELG )

Inventor: CHARTON R; GELLY A

Number of Countries: 019 Number of Patents: 005

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
FR 2708167	A1	19950127	FR 938992	A	19930720	199510 B
WO 9503672	A1	19950202	WO 94FR894	A	19940718	199510
EP 660990	A1	19950705	EP 94922932	A	19940718	199531
			WO 94FR894	A	19940718	
JP 8501915	W	19960227	WO 94FR894	A	19940718	199643
			JP 95504970	A	19940718	
US 5621792	A	19970415	WO 94FR894	A	19940718	199721
			US 95404541	A	19950315	

Priority Applications (No Type Date): FR 938992 A 19930720

Cited Patents: EP 389339; US 5228082

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
FR 2708167	A1		60	H04N-007/16	
WO 9503672	A1 F		61	H04N-007/173	

Designated States (National): CA JP US

Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LU MC NL

PT SE

EP 660990	A1 F	15	H04N-007/173	Based on patent WO 9503672
				Designated States (Regional): BE DE GB IT NL

JP 8501915	W	48	H04N-007/16	Based on patent WO 9503672
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US 5621792	A	20	H04N-007/167	Cont of application WO 94FR894
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Abstract (Basic): FR 2708167 A

The television station has a grid of TV channel outputs which are to be switched with perturbation signals (MIRE). Four signal channels STn to ST(n+3) are represented.

Each signal passes through a command module with a microprocessor, passing signals via synchronisation coding modules (MT1 to MT4) and then to security modules (MS1 to MS4) where either coded or non-coded signals can be selected, and then to switched modules (MC1 to MC4) where coding perturbation is added to the TV signals. Output signals (S1 to S4) are then produced with alternate switched coded/non coded outputs.

ADVANTAGE - The image is viewed for short periods between coded signals allowing the viewer to decide to view the channel.

Dwg.3/18

Title Terms: SIGNAL; CODE; MULTIPLE; CHANNEL; MATRIX; SWITCH; INITIAL; ALTERNATE; CODE; DECODE; PERIOD

Derwent Class: W02

International Patent Class (Main): H04N-007/16; H04N-007/167; H04N-007/173

File Segment: EPI

Set	Items	Description
S1	1161	AU=(FISCHER, D? OR FISCHER D?)
S2	22	AU=(SQUIRES, G? OR SQUIRES G?)
S3	544	AU=(SHARMA, R? OR SHARMA R?)
S4	70	AU=(GANESAN, R? OR GANESAN R?)
S5	3	AU=(GHODKE, D? OR GHODKE D?)
S6	231	AU=(RANGARAJAN, B? OR RANGARAJAN B?)
S7	0	S1 AND S2 AND S3 AND S4 AND S5 AND S6 AND S7
S8	0	S1 AND S2 AND S3 AND S4 AND S5 AND S7
S9	3	S1 AND S3 AND S6

File 350:Derwent WPIX 1963-2005/UD,UM &UP=200570  
(c) 2005 Derwent

File 344:Chinese Patents Abs Aug 1985-2005/May  
(c) 2005 European Patent Office

File 347:JAPIO Nov 1976-2005/Jul(Updated 051102)  
(c) 2005 JPO & JAPIO

File 348:EUROPEAN PATENTS 1978-2005/Oct W04  
(c) 2005 European Patent Office

File 349:PCT FULLTEXT 1979-2005/UB=20051027,UT=20051020  
(c) 2005 WIPO/Univentio

9/5/1 (Item 1 from file: 350)  
 DIALOG(R) File 350:Derwent WPIX  
 (c) 2005 Thomson Derwent. All rts. reserv.

014595418 \*\*Image available\*\*  
 WPI Acc No: 2002-416122/200244  
 XRPX Acc No: N02-327424

**Value chain management system for products and services, identifies exceptions in supply chain plan received from planning application and modifies planning data based on instruction from enterprises**

Patent Assignee: I2 TECHNOLOGIES INC (ITWO-N)

Inventor: **FISCHER D J** ; GANESAN R; GHODKE D M; RANGARAJAN B ; **SHARMA R** ;  
 SQUIRES G M; **FISCHER D**

Number of Countries: 096 Number of Patents: 004

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200223436	A1	20020321	WO 2001US28261	A	20010910	200244 B
AU 200192602	A	20020326	AU 200192602	A	20010910	200251
DE 10196593	T	20030821	DE 10196593	A	20010910	200362
			WO 2001US28261	A	20010910	
AU 2001292602	A8	20050915	AU 2001292602	A	20010910	200569

Priority Applications (No Type Date): US 2001941960 A 20010828; US  
 2000231650 P 20000911

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200223436 A1 E 33 G06F-017/60

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA  
 CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN  
 IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ  
 PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
 IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200192602 A Based on patent WO 200223436

DE 10196593 T Based on patent WO 200223436

AU 2001292602 A8 G06F-017/60 Based on patent WO 200223436

Abstract (Basic): WO 200223436 A1

NOVELTY - A planning application (36) receives planning data from several enterprises (28) and generates a supply chain plan with at least two of the enterprises not mutually communicating planning data. A manager application (44) identifies exceptions in the supply chain plan and communicates the exception to the enterprises. The manager application automatically modifies the planning data based on the response from enterprises.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for value chain management method.

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ADVANTAGE - Collaboration between enterprises is allowed, thus increasing the efficiency of the value chain. Administrative lead times are significantly cut and hence the value chain is made more flexible and demands are fulfilled efficiently. Enterprises information are protected from unauthorized entities by the security and permissibility framework.

DESCRIPTION OF DRAWING(S) - The figure explains an electronic marketplace providing value chain management.

Enterprises (28)

Planning application (36)

Manager application (44)



pp; 33 DwgNo 2/4  
Title Terms: VALUE; CHAIN; MANAGEMENT; SYSTEM; PRODUCT; SERVICE; IDENTIFY;  
SUPPLY; CHAIN; PLAN; RECEIVE; PLAN; APPLY; MODIFIED; PLAN; DATA; BASED;  
INSTRUCTION  
Derwent Class: T01  
International Patent Class (Main): G06F-017/60  
File Segment: EPI

9/5/2 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01464828

**VALUE CHAIN MANAGEMENT****GESTION DE CHAINE DE VALEUR**

## PATENT ASSIGNEE:

i2 TECHNOLOGIES, INC., (2129162), 11701 Luna Road, Dallas, TX 75234, (US)  
, (Applicant designated States: all)

## INVENTOR:

**FISCHER, David, J.** , 1002 Forestwood Lane, Coppell, TX 75019, (US)  
**SQUIRES, Geoffrey, M.** , 71 Remington Drive, Highland Village, TX 75077,  
(US)  
**SHARMA, Rakesh** , 3579 Sandpebble Drive, 612, San Jose, CA 95136, (US)  
**GANESAN, Ramnath**, 1819 Hill Ridge Drive, Flower Mound, TX 75028, (US)  
**GHODKE, Deepak, M.** , 101 Stonecreek Drive, Irving, TX 75063, (US)  
**RANGARAJAN, Bharadwaj** , 8814 Saddlehorn Drive, 136, Irving, TX 75063,  
(US)

## PATENT (CC, No, Kind, Date):

WO 2002023436 020321  
APPLICATION (CC, No, Date): EP 2001972975 010910; WO 2001US28261 010910  
PRIORITY (CC, No, Date): US 231650 P 000911; US 941960 010828  
DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE; TR  
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI  
INTERNATIONAL PATENT CLASS: G06F-017/60  
LEGAL STATUS (Type, Pub Date, Kind, Text):  
Application: 021016 A1 International application. (Art. 158(1))  
Application: 021016 A1 International application entering European  
phase  
Application: 031126 A1 International application. (Art. 158(1))  
Appl Changed: 031126 A1 International application not entering European  
phase  
Withdrawal: 031126 A1 Date application deemed withdrawn: 20030412  
LANGUAGE (Publication,Procedural,Application): English; English; English

9/5/3 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00889279 \*\*Image available\*\*

**VALUE CHAIN MANAGEMENT****GESTION DE CHAINE DE VALEUR**

## Patent Applicant/Assignee:

i2 TECHNOLOGIES INC, 11701 Luna Road, Dallas, TX 75234, US, US  
(Residence), US (Nationality)

## Inventor(s):

**FISCHER David J** , 1002 Forestwood Lane, Coppell, TX 75019, US,  
**SQUIRES Geoffrey M**, 71 Remington Drive, Highland Village, TX 75077, US,

**SHARMA Rakesh** , 3579 Sandpebble Drive, #612, San Jose, CA 95136, US,  
GANESAN Ramnath, 1819 Hill Ridge Drive, Flower Mound, TX 75028, US,  
GHODKE Deepak M, 101 Stonecreek Drive, Irving, TX 75063, US,

**RANGARAJAN Bharadwaj** , 8814 Saddlehorn Drive, #136, Irving, TX 75063, US  
Legal Representative:

KENNERLY Christopher W (agent), Baker Botts L.L.P., Suite 600, 2001 Ross  
Avenue, Dallas, TX 75201-2980, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200223436 A1 20020321 (WO 0223436)

Application: WO 2001US28261 20010910 (PCT/WO US0128261)

Priority Application: US 2000231650 20000911; US 2001941960 20010828

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004).

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK  
SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 7919

#### English Abstract

A system for managing a value chain includes a planning application (36) that receives planning data from a member of entities included in a value chain and automatically generates a plan according to the plan data. At least two of the entities do not directly communicate planning data to one another. The system includes a manager application (44) that receives the plan and automatically identifies one or more exceptions in the plan, communicating planning data relating to the entities regarding how the exceptions are to be resolved, and automatically modifies the planning data in response to the instructions.

#### French Abstract

Ce systeme de gestion de chaine de valeur comporte une application de planification (36), recevant des donnees de planification emanant d'un certain nombre d'entites inclues dans une chaine de valeur et mettant au point automatiquement un plan d'apres de donnees de plan. Deux au moins de ces entites ne se communiquent pas directement des donnees de planification. Le systeme comporte une application de gestion (44) recevant le plan, recensant automatiquement une ou plusieurs exceptions dans le plan, communiquant des donnees de planification en rapport avec les entites relatives a la facon de prendre une decision concernant les exceptions et modifiant automatiquement les donnees de planification en reaction aux instructions.

Legal Status (Type, Date, Text)

Publication 20020321 A1 With international search report.

Correction 20021003 Corrections of entry in Section 1: under (30)  
replace "Not furnished" by "09/941,960"

Republication 20021003 A1 With international search report.

Set	Items	Description
S1	1161	AU=(FISCHER, D? OR FISCHER D?)
S2	22	AU=(SQUIRES, G? OR SQUIRES G?)
S3	544	AU=(SHARMA, R? OR SHARMA R?)
S4	70	AU=(GANESAN, R? OR GANESAN R?)
S5	3	AU=(GHODKE, D? OR GHODKE D?)
S6	231	AU=(RANGARAJAN, B? OR RANGARAJAN B?)
S7	0	S1 AND S2 AND S3 AND S4 AND S5 AND S6 AND S7
S8	0	S1 AND S2 AND S3 AND S4 AND S5 AND S7
S9	3	S1 AND S3 AND S6
S10	2016	S1:S6
S11	3	S10 AND VALUE()CHAIN
S12	0	S11 NOT S9

File 350:Derwent WPIX 1963-2005/UD,UM &UP=200570  
(c) 2005 Thomson Derwent

File 344:Chinese Patents Abs Aug 1985-2005/May  
(c) 2005 European Patent Office

File 347:JAPIO Nov 1976-2005/Jul(Updated 051102)  
(c) 2005 JPO & JAPIO

File 348:EUROPEAN PATENTS 1978-2005/Oct W04  
(c) 2005 European Patent Office

File 349:PCT FULLTEXT 1979-2005/UB=20051027,UT=20051020  
(c) 2005 WIPO/Univentio

Set	Items	Description
S1	3418	AU=(FISCHER, D? OR FISCHER D?)
S2	300	AU=(SQUIRES, G? OR SQUIRES G?)
S3	12192	AU=(SHARMA, R? OR SHARMA R?)
S4	467	AU=(GANESAN, R? OR GANESAN R?)
S5	8	AU=(GHODKE, D? OR GHODKE D?)
S6	38	AU=(RANGARAJAN, B? OR RANGARAJAN B?)
S7	0	S1 AND S2 AND S3 AND S4 AND S5 AND S6
S8	16423	S1:S6
S9	2	S8 AND VALUE()CHAIN
S10	2	RD (unique items)
File	2:INSPEC 1898-2005/Oct W4	(c) 2005 Institution of Electrical Engineers
File	35:Dissertation Abs Online 1861-2005/Oct	(c) 2005 ProQuest Info&Learning
File	65:Inside Conferences 1993-2005/Oct W5	(c) 2005 BLDSC all rts. reserv.
File	99:Wilson Appl. Sci & Tech Abs 1983-2005/Sep	(c) 2005 The HW Wilson Co.
File	474:New York Times Abs 1969-2005/Nov 02	(c) 2005 The New York Times
File	475:Wall Street Journal Abs 1973-2005/Nov 02	(c) 2005 The New York Times
File	583:Gale Group Globalbase(TM) 1986-2002/Dec 13	(c) 2002 The Gale Group
File	15:ABI/Inform(R) 1971-2005/Nov 03	(c) 2005 ProQuest Info&Learning
File	20:Dialog Global Reporter 1997-2005/Nov 03	(c) 2005 Dialog
File	610:Business Wire 1999-2005/Nov 03	(c) 2005 Business Wire.
File	810:Business Wire 1986-1999/Feb 28	(c) 1999 Business Wire
File	476:Financial Times Fulltext 1982-2005/Nov 03	(c) 2005 Financial Times Ltd
File	613:PR Newswire 1999-2005/Nov 03	(c) 2005 PR Newswire Association Inc
File	813:PR Newswire 1987-1999/Apr 30	(c) 1999 PR Newswire Association Inc
File	634:San Jose Mercury Jun 1985-2005/Nov 02	(c) 2005 San Jose Mercury News
File	624:McGraw-Hill Publications 1985-2005/Nov 02	(c) 2005 McGraw-Hill Co. Inc
File	9:Business & Industry(R) Jul/1994-2005/Nov 02	(c) 2005 The Gale Group
File	275:Gale Group Computer DB(TM) 1983-2005/Nov 02	(c) 2005 The Gale Group
File	621:Gale Group New Prod.Annou.(R) 1985-2005/Nov 03	(c) 2005 The Gale Group
File	636:Gale Group Newsletter DB(TM) 1987-2005/Nov 03	(c) 2005 The Gale Group
File	16:Gale Group PROMT(R) 1990-2005/Nov 03	(c) 2005 The Gale Group
File	160:Gale Group PROMT(R) 1972-1989	(c) 1999 The Gale Group
File	148:Gale Group Trade & Industry DB 1976-2005/Nov 03	(c)2005 The Gale Group
File	256:TecInfoSource 82-2005/Jan	(c) 2005 Info.Sources Inc
File	6:NTIS 1964-2005/Oct W4	(c) 2005 NTIS, Intl Cpyrghrt All Rights Res

File 7:Social SciSearch(R) 1972-2005/Oct W5  
(c) 2005 Inst for Sci Info  
File 8:Ei Compendex(R) 1970-2005/Oct W4  
(c) 2005 Elsevier Eng. Info. Inc.  
File 14:Mechanical and Transport Engineer Abstract 1966-2005/Oct  
(c) 2005 CSA.  
File 34:SciSearch(R) Cited Ref Sci 1990-2005/Oct W4  
(c) 2005 Inst for Sci Info  
File 94:JICST-EPlus 1985-2005/Aug W4  
(c)2005 Japan Science and Tech Corp(JST)  
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info

10/5/1 (Item 1 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01964588 46510310

\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\*

**The changing finance manager role: Two views**

**Sharma, Robert**

Australian CPA v69n5 PP: 56-58 Jun 1999 CODEN: AUACAC JRNL CODE: AAA  
DOC TYPE: Periodical; Interview LANGUAGE: English RECORD TYPE: Fulltext  
LENGTH: 3 Pages  
SPECIAL FEATURE: Graph  
WORD COUNT: 2236  
GEOGRAPHIC NAMES: Australia

DESCRIPTORS: Public accountants; Industrywide conditions; Roles; Changes;  
Professional responsibilities  
CLASSIFICATION CODES: 9179 (CN=Asia & the Pacific); 4110 (CN=Accountants).  
PRINT MEDIA ID: 22676

ABSTRACT: In the past few years, there has been growing recognition that the role of the senior financial manager is changing from a person engaged in compliance to a proactive value creator. An interview with 2 prominent CPAs: James Beecher, Financial Controller of the Commonwealth Bank and John Hayes, Chief Financial Officer of the Australian Stock Exchange is presented.

10/5/2 (Item 2 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01962670 46449844

\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\*

**Strategic management: Unravelling the puzzle**

**Sharma, Robert**

Australian CPA v69n1 PP: 38-39 Feb 1999 CODEN: AUACAC JRNL CODE: AAA  
DOC TYPE: Periodical; Feature LANGUAGE: English RECORD TYPE: Fulltext  
LENGTH: 2 Pages  
WORD COUNT: 1469  
GEOGRAPHIC NAMES: Australia

DESCRIPTORS: Strategic management; Cost control; Shareholder relations;  
Shareholders wealth; Accounting procedures  
CLASSIFICATION CODES: 9179 (CN=Asia & the Pacific); 2310 (CN=Planning);  
3400 (CN=Investment analysis); 3100 (CN=Capital & debt management); 4120  
(CN=Accounting policies & procedures)  
PRINT MEDIA ID: 22676

ABSTRACT: The challenges posed by today's business environment require business managers to pro-actively consider and manage the organization's overall business strategy in order to create value and generate profits. Two aspects of strategy that are receiving increasing attention relate to: the management of relationships that the organization has with its key stakeholders, and strategically managing costs in accordance with the organization's overall mission and strategy. Both stakeholder relationships and strategic cost management are discussed in detail.

Set	Items	Description
S1	6944	VALUE()ADDED()CHAIN OR VALUE()CHAIN OR VERTICAL()INTEGRATI- ON OR SUPPLY()CHAIN? OR SCM OR INVENTORY()CONTROL
S2	40229	(GENERAT? OR CONSTRUCT? OR DESIGN? OR BUILD? OR DEVELOP? OR CREAT? OR OUTPUT?) (3N) (PLAN OR PLANS OR LIST OR SPREADSHEET - OR WORKSHEET OR MATRIX)
S3	1254978	HANDL? OR IDENTIF? OR DISCOVER? OR UNCOVER? OR TRACK? OR A- NALYS? OR ANALYZ? OR EVALUAT? OR DETECT? OR NOTIF?
S4	953076	EXCEPTION? ? OR ALTERNATIVE? OR BOTTLENECK? ? OR BOTTLE()N- ECK? ? OR CONFLICT? ? OR UNAVAILABLE? OR UNAVAILABILITY OR (O- UT OR EXCESS? OR LOW OR LACK) (1W) (STOCK OR INVENTORY OR SUPPLY OR SUPPLIES)
S5	2100633	(MODIF? OR EDIT OR CHANG? OR ALTER? OR UPDATE? OR UPDATING OR REGENERAT? OR RECREAT?)
S6	328730	(PLAN OR PLANS OR PLANNING) (2W) (DATA OR INFORMATION OR DET- AIL? ?) OR LIST OR SPREADSHEET OR WORKSHEET OR MATRIX
S7	62802	S3(5N)S4
S8	23129	S5(3N)S6
S9	125	S1(S)S2
S10	24	S9(S)S7
S11	13	S10(S)S8
S12	6	S11 AND IC=G06F-017/60

File 348:EUROPEAN PATENTS 1978-2005/Oct W04

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File 349:PCT FULLTEXT 1979-2005/UB=20051027,UT=20051020

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12/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01930027

**Secure transaction management****Verfahren und Vorrichtung zur gesicherten Transaktionsverwaltung****Procede et dispositif de gestion de transactions securisees****PATENT ASSIGNEE:**

Intertrust Technologies Corp., (2434323), 955 Stewart Drive, Sunnyvale,  
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PATENT (CC, No, Kind, Date): EP 1555591 A2 050720 (Basic)

APPLICATION (CC, No, Date): EP 2005075672 960213;

PRIORITY (CC, No, Date): US 388107 950213

DESIGNATED STATES: AT; BE; CH; DE; DK; ES; FR; GB; GR; IE; IT; LI; LU; MC;  
NL; PT; SE

RELATED PARENT NUMBER(S) - PN (AN):

EP 861461 (EP 96922371)

INTERNATIONAL PATENT CLASS: G06F-001/00; **G06F-017/60**

ABSTRACT WORD COUNT: 147

**NOTE:**

Figure number on first page: NONE

LANGUAGE (Publication,Procedural,Application): English; English; English

**FULLTEXT AVAILABILITY:**

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200529	1002
SPEC A	(English)	200529	194028
Total word count - document A			195030
Total word count - document B			0
Total word count - documents A + B			195030

...INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION content control information necessary for content use without requiring the involvement of a commercial VDE **value chain** participant or data security administrator (e.g. a control officer or network administrator). As long...a user since the underlying functionality has been integrated into the commercial software's native **design**. For example, in a VDE aware word processor application, a user may be able to...

...containers, each of which contains content derived (extracted) from a different source.

) enables users, other **value chain** participants (such as clearinghouses and government agencies), and/or user organizations, to specify preferences or...for supporting electronic currency, billing, payment and credit related activities, and/or for user profile **analysis** and/or broader market survey **analysis** and marketing (consolidated) **list generation** or other information derived, at least in part, from said usage information. this information can...



...Certification data can also serve as information that contributes to determining the decommissioning or other **change** related to VDE sites.  
) support the separation of fundamental transaction control processes through the use...

**12/3,K/2** (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01888484

**Systems and methods for secure transaction management and electronic rights protection**

**Systeme und Verfahren zur gesicherten Transaktionsverwaltung und elektronischem Rechtsschutz**

**Systemes et procedes de gestion de transactions securisees et de protection de droits electroniques**

PATENT ASSIGNEE:

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PATENT (CC, No, Kind, Date): EP 1526472 A2 050427 (Basic)

APPLICATION (CC, No, Date): EP 2004078254 960213;

PRIORITY (CC, No, Date): US 388107 950213

DESIGNATED STATES: AT; BE; CH; DE; DK; ES; FR; GB; GR; IE; IT; LI; LU; MC;  
NL; PT; SE

RELATED PARENT NUMBER(S) - PN (AN):

EP 861461 (EP 96922371)

INTERNATIONAL PATENT CLASS: **G06F-017/60** ; G06F-009/46

ABSTRACT WORD COUNT: 151

NOTE:

Figure number on first page: 75

LANGUAGE (Publication,Procedural,Application): English; English; English  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200517	355
SPEC A	(English)	200517	167222
Total word count - document A			167577
Total word count - document B			0
Total word count - documents A + B			167577

INTERNATIONAL PATENT CLASS: **G06F-017/60** ...

...SPECIFICATION and/or for user profile analysis and/or broader market survey analysis and marketing (consolidated) **list** generation or other information derived, at least in part, from said usage information. this information...a user Application Program Interface ("API") 682, a "redirector" 684, an "intercept" 692, a User **Notification / Exception** Interface 686, and a file system 687. ROS 602 in this example also includes one...

...Object switch 734 may manage construction, deconstruction and other manipulation of VDE objects 300.

User **Notification / Exception** Interface 686 in the preferred embodiment (which may be considered part of API 682 or...

...information to be communicated through applications 608. For applications that are not "VDE aware," user **notification / exception** interface 686 may provide communications between ROS 602 and the user. API 682 in the...

...e.g., by suppressing or otherwise dispensing with "pop up" displays otherwise provided by user **notification / exception** interface 686 and instead providing a more "seamless" interface that integrates application and ROS messages...assemble together to form a component assembly 690. Thus PERC 808 in effect contains a "**list** of assembly instructions" or a "plan" specifying what elements ROS 602 is to assemble together... operating system.

User Notification Service Manager 740

User Notification Service Manager 740 and associated user **notification exception** interface ("pop up") 686 provides ROS 602 with an enhanced ability to communicate with a...

12/3,K/3 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00943767 \*\*Image available\*\*

**SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A SUPPLY CHAIN MANAGEMENT SYSTEME, PROCEDE ET PRODUIT PROGRAMME INFORMATIQUE CONCUS POUR UNE GESTION DE CHAINE D'APPROVISIONNEMENT**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200277917 A1 20021003 (WO 0277917)

Application: WO 2002US8287 20020319 (PCT/WO US02008287)

Priority Application: US 2001816567 20010322; US 2001815598 20010323; US 2001816565 20010323; US 2001816488 20010323; US 2001816426 20010323; US 2001815899 20010323; US 2001816507 20010323; US 2001816422 20010323; US 2001816269 20010323; US 2001816491 20010323; US 2001816101 20010323; US 2001816231 20010323; US 2001816421 20010323; US 2001816069 20010323; US 2001816296 20010323; US 2001816249 20010323; US 2001816121 20010323; US 2001815668 20010323; US 2001816187 20010323; US 2001815490 20010323; US 2001816471 20010323; US 2001815606 20010323; US 2001815777 20010323; US 2001815813 20010323; US 2001816429 20010323; US 2001815515 20010323; US 2001816543 20010323; US 2001816349 20010323; US 2001816331 20010323; US 2001816167 20010323; US 2001816881 20010323; US 2001816536 20010323; US 2001816092 20010323; US 2001816576 20010323; US 2001815759 20010323; US 2001816495 20010323; US 2001816976 20010323; US 2001816083 20010323; US 2001815715 20010323; US 2001815989 20010323; US 2001816561 20010323; US 2001815483 20010323; US 2001816553 20010323; US 2001815688 20010323; US

2001816388 20010323; US 2001816358 20010323; US 2001815729 20010323; US  
 2001816537 20010323; US 2001816434 20010323; US 2001815897 20010323; US  
 2001815734 20010323; US 2001816431 20010323; US 2001816021 20010323; US  
 2001816454 20010323; US 2001816413 20010323; US 2001816430 20010323; US  
 2001816428 20010323; US 2001815830 20010323; US 2001816922 20010323; US  
 2001815489 20010323; US 2001816048 20010323; US 2001815727 20010323; US  
 2001816212 20010323; US 2001815660 20010323; US 2001815894 20010323; US  
 2001816151 20010323; US 2001816582 20010323; US 2001816033 20010323; US  
 2001816357 20010323; US 2001816420 20010323; US 2001815731 20010323; US  
 2001816503 20010323; US 2001816160 20010323; US 2001815893 20010323; US  
 2001816414 20010323; US 2001815792 20010323; US 2001815864 20010323; US  
 2001816896 20010323; US 2001815725 20010323; US 2001816285 20010323; US  
 2001815973 20010323; US 2001815845 20010323; US 2001816314 20010323; US  
 2001816075 20010323; US 2001816944 20010323; US 2001815559 20010323; US  
 2001816203 20010323; US 2001816567 20010323; US 2001816268 20010323; US  
 2001816424 20010323; US 2001816564 20010323; US 2001816455 20010323; US  
 2001816412 20010323; US 2001815590 20010323; US 2001816555 20010323; US  
 2001816560 20010323; US 2001816427 20010323; US 2001834600 20010413; US  
 2001834838 20010413; US 2001834924 20010413; US 2001834465 20010413

## Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
 EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
 LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
 SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW  
 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
 (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
 (EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 114107

...International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... an embodiment of the present invention;

Figure 19 is a flowchart of a process for **evaluating** a success of a promotion utilizing a network-based supply chain management framework in accordance...standard query screen;

Figure 175 shows a Supply menu;

Figure 176 depicts a drop down **list** for **changing** Bid selection;

Figure 177 is a flowchart of a process for analysis creation utilizing a

...

...Figure 216 shows a Report Selection window;

Figure 217 depicts a report name drop down **list** ;

Figure 218 illustrates parameter entry fields for report generation;

Figure 219 shows a Retrieve button...are very complex to implement, especially in a many to many community such as the **supply chain** coordinator has. If implemented properly, however, they can provide group owners a way to manage...

**12/3,K/4 (Item 2 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00889279 \*\*Image available\*\*

**VALUE CHAIN MANAGEMENT****GESTION DE CHAINE DE VALEUR**

Patent Applicant/Assignee:

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Inventor(s):

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RANGARAJAN Bharadwaj, 8814 Saddlehorn Drive, #136, Irving, TX 75063, US,

Legal Representative:

KENNERLY Christopher W (agent), Baker Botts L.L.P., Suite 600, 2001 Ross  
Avenue, Dallas, TX 75201-2980, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200223436 A1 20020321 (WO 0223436)  
Application: WO 2001US28261 20010910 (PCT/WO US0128261)  
Priority Application: US 2000231650 20000911; US 2001941960 20010828

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK  
SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 7919

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

## English Abstract

A system for managing a **value chain** includes a planning application (36) that receives planning data from a member of entities included in a **value chain** and automatically **generates** a **plan** according to the plan data. At least two of the entities do not directly communicate...

...one another. The system includes a manager application (44) that receives the plan and automatically **identifies** one or more **exceptions** in the plan, communicating planning data relating to the entities regarding how the exceptions are to resolved, and automatically **modifies** the **planning data** in response to the instructions.

## Detailed Description

... or eliminated.

According to one embodiment of the present invention, a system for managing a **value chain** includes a planning application that receives planning data from a number of entities included in a **value chain** and **generates** a **plan** according to the planning data. At least two of the entities do not directly communicate...

...to one another. The system also includes a manager application that

receives the plan and **identifies** one or more **exceptions** in the plan, communicates planning data relating to the exceptions to one or more of

...  
...from one or more of the entities regarding how the exceptions are to resolved, and **modifies** the **planning data** in response to the instructions.

Particular embodiments of the present invention provide one or more...on the planning data and an appropriate model for at least the portion of the **value chain** (supplied, at least in part, through the set-up information described above), planner application 36 **generates** a **plan** at step 218 (or an updated plan if a **plan** has already been **generated** and the **planning data** is **updated planning data**). Planner application 36 may **update** the **plan** whenever **planning data** or set-up information is changed by an enterprise or on a periodic basis (if ...

...the last plan update). The plan may identify exceptions that have occurred based on the **planning data** due to a **change** in **planning data**. For example, if demand for a product may no longer be met because of a change in the supply of a component of the product, this **exception** may be **identified** in the plan using any appropriate technique.

Planner application 36 communicates the plan to manager...

12/3,K/5 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777022

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED ARCHITECTURE**

**SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR UNE ARCHITECTURE BASEE SUR LE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

AC PROPERTIES BV, Parkstraat 83, NL-2514 JG 'S Gravenhage, NL, NL  
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Patent Applicant/Inventor:

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Legal Representative:

HICKMAN Paul L (et al) (agent), Hickman Coleman & Hughes, LLP, P.O. Box 52037, Palo Alto, CA 94303-0746, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109794 A2-A3 20010208 (WO 0109794)

Application: WO 2000US20704 20000728 (PCT/WO US0020704)

Priority Application: US 99364734 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 122424

...International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... widget consists of a fixed headings row and a scrollable set of data rows.

The **list** box widget supports data entry through data row level associated check boxes and text boxes...This interface supports the following methods, which the developer uses to create a single select **list** box.

1111141111

gn the **list** box to the left

gn the list box to the right

Align the list box...

...id of the currently selected list box row.

Capture the Object id for a given **list** box row (used by the view mechanism).

Retrieve the list box row number, which corresponds...

...requested list box row with passed in String value.

Get text box value for requested **list** box row.

Set **list** box name.

Get **list** box name.

Get the total number of list box rows.

Add a row to the...testing of application software. Other responsibilities include.

Developing/reviewing detailed designs.

Developing/reviewing unit test **plans** , **data** , scripts, and output.

Managing application developers.

Application Individual or individuals responsible for making changes to ...

...have been logged to the Change Tracking tool in the past week

Implementation Report that **list** all **changes** scheduled to be implemented During the meeting the CCC may.

Review the new change requests...production. This sign-off serves as a final quality checkpoint that the work on the **change** request meets the business needs of the change requester.

Fill out Migration Form  
In this...Intranet, Extranet]

221

Management of a net-centric environment relies more heavily on remote sites **generating** and queuing their own event management information. The reason for this is if there is...the actual configurations, tools and configurations may very depending on application and client requirements.

231

#### **Development Environment**

Figure 56 illustrates the physical configuration of a possible ReTA-engagement development environment 5600...or that there is an unresolved issue.

#### **Error Handling**

Java's method of choice for **handling** error conditions is **exception handling**. **Exception handling** allows one to keep the sequential flow of the functional code separate from the error...  
...in the download threads. In the case of truly synchronous calls, the functional code must **handle** the **exception** as shown in the example above.

293

This portion of the description describes how one...

12/3,K/6 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777020

#### **A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR RESOURCE ADMINISTRATION IN AN E-COMMERCE TECHNICAL ARCHITECTURE**

#### **SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ADMINISTRATION DE RESSOURCES DANS UNE ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

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(Residence), NL (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, P.O. Box  
52037, Palo Alto, CA 94303-0746, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109791 A2-A3 20010208 (WO 0109791)

Application: WO 2000US20547 20000728 (PCT/WO US0020547)

Priority Application: US 99364161 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English



Filing Language: English  
Fulltext Word Count: 136396

...International Patent Class: **G06F-017/60**  
Fulltext Availability:  
Detailed Description

#### Detailed Description

... environment into another, for example, from development to test and from test to production. The **list** below provides a list of the various environments and their specific purpose within the p...and I I prov or coordinating changes to applications.

The stages for the projects were **developed** in conjunction with representatives from each development team. It is important to note that the...methodology. However, specific

provi I

deliverables and portion of the present descriptions required for the **change** management process are required and may be highlighted.

Development/Unit Test

Development team checks required...

...during development. The development team checks modified application source code into source code control. The **development** team also fills in a **change** control record indicating which modules have changed. As needed, the DBA checks modified database source...

Set	Items	Description
S1	26446	VALUE()ADDED()CHAIN OR VALUE()CHAIN OR VERTICAL()INTEGRATI- ON OR SUPPLY()CHAIN? OR SCM OR INVENTORY()CONTROL
S2	87380	(GENERAT? OR CONSTRUCT? OR DESIGN? OR BUILD? OR DEVELOP? OR CREAT? OR OUTPUT?) (3N) (PLAN OR PLANS OR LIST OR SPREADSHEET - OR WORKSHEET OR MATRIX)
S3	5200220	HANDL? OR IDENTIF? OR DISCOVER? OR UNCOVER? OR TRACK? OR A- NALYS? OR ANALYZ? OR EVALUAT? OR DETECT? OR NOTIF?
S4	455140	EXCEPTION? ? OR ALTERNATIVE? OR BOTTLENECK? ? OR BOTTLE()N- ECK? ? OR CONFLICT? ? OR UNAVAILABLE? OR UNAVAILABILITY OR (O- UT OR EXCESS? OR LOW OR LACK) (1W) (STOCK OR INVENTORY OR SUPPLY OR SUPPLIES)
S5	2496178	(MODIF? OR EDIT OR CHANG? OR ALTER? OR UPDATE? OR UPDATING OR REGENERAT? OR RECREAT?)
S6	715138	(PLAN OR PLANS OR PLANNING) (2W) (DATA OR INFORMATION OR DET- AIL? ?) OR LIST OR SPREADSHEET OR WORKSHEET OR MATRIX
S7	31148	S3(5N)S4
S8	7775	S5(3N)S6
S9	194	S1 AND S2
S10	3	S9 AND S7
S11	3	S9 AND (S7 OR S8)
S12	2	RD (unique items)
File	2:INSPEC 1898-2005/Oct W4	(c) 2005 Institution of Electrical Engineers
File	35:Dissertation Abs Online 1861-2005/Oct	(c) 2005 ProQuest Info&Learning
File	65:Inside Conferences 1993-2005/Oct W5	(c) 2005 BLDSC all rts. reserv.
File	99:Wilson Appl. Sci & Tech Abs 1983-2005/Sep	(c) 2005 The HW Wilson Co.
File	474:New York Times Abs 1969-2005/Nov 02	(c) 2005 The New York Times
File	475:Wall Street Journal Abs 1973-2005/Nov 02	(c) 2005 The New York Times
File	583:Gale Group Globalbase(TM) 1986-2002/Dec 13	(c) 2002 The Gale Group
File	256:TecInfoSource 82-2005/Jan	(c) 2005 Info.Sources Inc

12/5/1 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2005 Institution of Electrical Engineers. All rts. reserv.

08767418 INSPEC Abstract Number: C2003-12-7160-014

**Title: Global sourcing: process and design for efficient management**

Author(s): Zeng, A.Z.

Author Affiliation: Dept. of Manage., Worcester Polytech. Inst., USA

Journal: Supply Chain Management vol.8, no.4 p.367-79

Publisher: Emerald,

Publication Date: 2003 Country of Publication: UK

ISSN: 1359-8546

SICI: 1359-8546(2003)8:4L:367:GSPD;1-S

Material Identity Number: K816-2003-005

Language: English Document Type: Journal Paper (JP)

Treatment: Applications (A); Practical (P)

Abstract: Although the literature on the strategic aspect of global sourcing is large, detailed studies on this procurement strategy from a process perspective are limited. This paper adopts the process viewpoint and examines the design and management issues associated with the global sourcing process based on a case study at a leading firm in the US aviation industry. The effectiveness of the company's global sourcing process is **evaluated**, the design **alternatives** of the **supply chain** structure are compared, and the critical issues of efficient management of the process are summarized. Specifically, three logistics-based criteria are developed to indicate the effectiveness of the transportation and distribution network. The paper also demonstrates that the process design can be assessed based on the dimensions of **supply chain** integration. Finally, a flow-level **matrix** is **developed** to identify the critical issues of managing the global sourcing process. (21 Refs)

Subfile: C D

Descriptors: aerospace industry; goods dispatch data processing; outsourcing; **supply chain** management; transportation

Identifiers: global sourcing; strategic aspect; procurement strategy; process viewpoint; case study; aviation industry; **supply chain** management; logistics; aircraft industry; transportation; outsourcing; distribution network; flow-level matrix

Class Codes: C7160 (Manufacturing and industrial administration); D2070 (Industrial and manufacturing applications of IT)

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12/5/2 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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01705410 ORDER NO: AAD99-31184

**INCREMENTAL PRODUCTION PLANNING FOR THE SEMICONDUCTOR INDUSTRY USING LINEAR PROGRAMMING**

Author: BENSON, ROBERT FRANK

Degree: PH.D.

Year: 1999

Corporate Source/Institution: UNIVERSITY OF CALIFORNIA, BERKELEY (0028)

Chair: ROBERT C. LEACHMAN

Source: VOLUME 60/05-B OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2320. 228 PAGES

Descriptors: OPERATIONS RESEARCH ; ENGINEERING, INDUSTRIAL ; ENGINEERING, ELECTRONICS AND ELECTRICAL

Descriptor Codes: 0796; 0546; 0544

Over the past decade, several production planning approaches emerged for the semiconductor industry. These approaches vary in their basic algorithm technology from heuristics, to artificial intelligence, to linear programming. Although most of these approaches were originally conceived to run in a batch or regenerative fashion, recent advances in the ability to capture and move data on a transaction level has provided motivation to develop production planning systems which react in near-real time to disruptive events within the **supply chain**. Application areas for an incremental type planning system include: (1) providing the ability to react quickly to unpredicted events within the **supply chain**, (2) facilitating scenario based **analysis** of **alternative** decisions or parameter inputs, and (3) enabling quick re-planning exercises as part of a delivery quotation process.

Although linear programming has gained support as a batch planning tool for the semiconductor industry, most recent initiatives for incremental planning employ alternative algorithm technologies. A perception has developed that while its ability to consider the planning problem as a whole and simultaneously evaluate tradeoffs amongst all products is a key strength to using linear programs in a batch fashion, it is not practical to apply linear programming as a tool for quick re-planning. A common conclusion is that a more localized approach is required to achieve acceptable re-planning times.

This work explores the feasibility of a paradigm shift for linear programming from batch based planning to incremental planning within the framework of the semiconductor industry. It develops techniques which quickly **generate** new production **plans** in response to various **supply chain** disruptions and demand opportunities. These techniques preserve the feasibility of the formulations and produce results with no loss in solution quality as compared to **plans generated** under a batch planning paradigm using linear programming. The techniques developed are tested in several experiments on a reference industrial data set from a commercial semiconductor company. It is demonstrated that single-digit second re-planning times for individual demand changes and single-digit minute re-planning times for individual supply changes are achievable with existing hardware and software technology.

Set	Items	Description
S1	372446	VALUE()ADDED()CHAIN OR VALUE()CHAIN OR VERTICAL()INTEGRATI- ON OR SUPPLY()CHAIN? OR SCM OR INVENTORY()CONTROL
S2	816037	(GENERAT? OR CONSTRUCT? OR DESIGN? OR BUILD? OR DEVELOP? OR CREAT? OR OUTPUT?) (3N) (PLAN OR PLANS OR LIST OR SPREADSHEET - OR WORKSHEET OR MATRIX)
S3	12306774	HANDL? OR IDENTIF? OR DISCOVER? OR UNCOVER? OR TRACK? OR A- NALYS? OR ANALYZ? OR EVALUAT? OR DETECT? OR NOTIF?
S4	2935965	EXCEPTION? ? OR ALTERNATIVE? OR BOTTLENECK? ? OR BOTTLE()N- ECK? ? OR CONFLICT? ? OR UNAVAILABLE? OR UNAVAILABILITY OR (O- UT OR EXCESS? OR LOW OR LACK) (1W) (STOCK OR INVENTORY OR SUPPLY OR SUPPLIES)
S5	12143282	(MODIF? OR EDIT OR CHANG? OR ALTER? OR UPDATE? OR UPDATING OR REGENERAT? OR RECREAT?)
S6	2287897	(PLAN OR PLANS OR PLANNING) (2W) (DATA OR INFORMATION OR DET- AIL? ?) OR LIST OR SPREADSHEET OR WORKSHEET OR MATRIX
S7	85856	S3 (5N) S4
S8	30481	S5 (3N) S6
S9	16805	S1 AND S2
S10	626	S9 AND S7
S11	28	S10 AND S8
S12	28	RD (unique items)
S13	18	S12 NOT PY>2000
File	15:ABI/Inform(R)	1971-2005/Nov 03 (c) 2005 ProQuest Info&Learning
File	20:Dialog Global Reporter	1997-2005/Nov 03 (c) 2005 Dialog
File	610:Business Wire	1999-2005/Nov 03 (c) 2005 Business Wire.
File	810:Business Wire	1986-1999/Feb 28 (c) 1999 Business Wire
File	476:Financial Times Fulltext	1982-2005/Nov 03 (c) 2005 Financial Times Ltd
File	613:PR Newswire	1999-2005/Nov 03 (c) 2005 PR Newswire Association Inc
File	813:PR Newswire	1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc
File	634:San Jose Mercury	Jun 1985-2005/Nov 02 (c) 2005 San Jose Mercury News
File	624:McGraw-Hill Publications	1985-2005/Nov 03 (c) 2005 McGraw-Hill Co. Inc

**13/3,K/1 (Item 1 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
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02495036 117543622

**The manager's guide to internal control: diary of a control freak**  
Pickett, K H Spencer  
Management Decision v37n2 PP: 93 1999  
ISSN: 0025-1747 JRNL CODE: MGD  
WORD COUNT: 90354

...TEXT: could start to conclude these discussions and said; "We have a model. We have a **list** of attributes that we could expand on in some detail if needs be. I think...to do (Partington, 1992, p. 277)."

"Great souls are suppressed and fools shine. McGregor has **developed** a model that views management as having the power to create lively, creative staff who..."

...Breach of procedure may be symptomatic of poor procedures that make little or no sense. **Alternatively**, where the procedures are sound, non-adherence should be treated as an indication of failings...procedures be applied...the critical test of strategic management is internal consistency. Does the overall **plan** make sense? (Henry, 1991, p. 76)."  
"One of the most interesting aspects of organisational control...are large enough to fry and eat tonight."

"Yes," Jack said. "We can start to **develop** this **list** of objectives; it may be to discuss control, to view the scenery, to catch a..."

**13/3,K/2 (Item 2 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
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02430464 115922921

**A model for creating innovative strategies for an enterprise and its application to a rural enterprise**  
Kajanus, Miika  
Management Decision v38n10 PP: 711 2000  
ISSN: 0025-1747 JRNL CODE: MGD  
WORD COUNT: 7589

...TEXT: level strategies, e.g. GSA could be a combination of corporate strategy suggesting growth by **vertical integration**, business strategy suggesting differentiation, and functional-level strategy suggesting marketing a new product to a...

...idea has to be developed or modified in some details, or that the idea is **evaluated** to be a strategic **alternative**. Some ideas probably overlap while others are variations of the same idea. In some cases...

...the enterprise. The main goal for the planning process was defined to be that of **identifying** and clarifying the **alternative** directions for the enterprise.

The objective analysis

The moderator interviewed both the ...constructed and resources analysed in the first meeting. The portfolios were simulated and the TOWS **matrix** was **constructed** during the second meeting. The first meeting took one and

a half days and the...summarised within a SWOT analysis, an acronym for strengths, weaknesses, opportunities and threats. The TOWS **matrix** Weihrich (1982) was **constructed** based on that Wheelen and Hunger (1995). The results were used in matching an enterprise...to the enterprise were defined using the experts' assessment. They were at corporate level:

- concentration, **vertical integration** ;
- concentration, horizontal integration;
- diversification, concentric; and
- diversification, conglomerate..

At business level they were:

- cost leadership...
- ...was an opportunity for direct selling. It was thought that the corporate strategy should involve **vertical integration** within the dairy industry and a competitive strategy stressing differentiation, marketing new products to new...and producing prefabricated wooden buildings in co-operation with another producer was entered on the **list** of final decision **alternatives** .

In another example, the idea based on "Concentrating on Forestry", i.e. dispensing with dairy...

...forestry and subsidiary lines of business. The main goal of the planning process was to **identify** and clarify the **alternative** directions for the enterprise. The process was to be continued by deciding upon and implementing...

...alternatives were generated. Based on those ideas, five final decision alternatives were formulated. These five **alternatives** formed the **identified alternative** directions for the enterprise. A process of creating strategies to implement the selected direction would...

13/3,K/3 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01980505 49010691

**Automatic replenishment programs: An empirical examination**

Daugherty, Patricia J; Myers, Matthew B; Autry, Chad W

Journal of Business Logistics v20n2 PP: 63-82 1999

ISSN: 0735-3766 JRNL CODE: JBL

WORD COUNT: 5341

...DESCRIPTORS: **Inventory control** ;

...TEXT: that was found focuses on case-type studies, mostly in the grocery industry.12 One **exception** that was **identified** is Fiorito, May, and Straughn's (1995) survey of quick response among retailers.13 While...used those items along with input provided during the interview phase of the research to **develop** a **modified list** comprised of 17 automatic replenishment-related elements. The survey respondents were asked to indicate their...respondent firms have placed relatively high levels of importance on working with trading partners to **develop** seasonal **plans** in advance and to automate those areas that are generally most manageable or easiest to...

...14 to 4.49). Joint or collaborative planning has just begun to receive more attention. **Supply chain** managers are realizing that trading partner collaboration extending beyond one company's boundaries has the...

...respondents were provided with a list of automatic replenishment-related goals (see Table 4). The **list** was initially **developed** based upon review of the literature and subsequently refined, utilizing input received during initial interviews...1994): 83-93.

'Han L. Lee, V. Padmanabhan, and Seungjim Whang, "The Bullwhip Effect in **Supply Chains**," Sloan Management Review, 38, (Spring 1997): 93-102.

'Tom Anandel, "Manage Inventory, Own Information:" Transportation...44.

'Matt Waller, M. Eric Johnson, and Tom Davis, "Vendor-Managed Inventory in the Retail **Supply Chain**," Journal of Business Logistics, 20, no. 1 (1999): 183-204.

'Scott Stratman, "VMI: Not Just Another Fad," Industrial Distribution, 86, no. 6 (June 1997): 74-77.

'Ken Cottrill, "Reforging the **Supply Chain**," Journal of Business Strategy, 18, no. 6 (November-December 1997): 35-39.

'Joseph R. Carter, "The...

...Davis, same reference as note 5.

'Linda H. Mullinix, "Order Management as a Core Competency," **Supply Chain** Management Review, 2, no. 2 (Summer 1998): 87-94.

"Hean Tat Keh and Seong Y...

...has co-authored two books. Her current research interests include customer responsiveness, integrated systems, and **supply chain** management.

Matthew B. Myers is an Assistant Professor of Marketing at The University of Oklahoma...

13/3,K/4 (Item 4 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01775095 04-26086  
**Production planning in a variable demand environment**  
Crandall, Richard E  
Production & Inventory Management Journal v39n4 PP: 34-41 Fourth Quarter  
1998  
ISSN: 0897-8336 JRNL CODE: PIM  
WORD COUNT: 3476

TEXT: Production planning is the function of setting the overall level of manufacturing **output** (production **plan**) and other activities to best satisfy the current planned levels of sales (sales plans or...

...solution for a given set of conditions. The model can also be used to quickly **evaluate** a range of **alternative** conditions.



## THE PROBLEM

The Green Manufacturing Company is **developing** its production **plan** for the next year. It wants to meet the monthly demand as shown in Table...

...THE PROBLEM The problem can be viewed as an input-transformation-output problem. The **output** is the production **plan**. The inputs are the decision variables and capacity constraints, and the transformation process is one...achieve all of these objectives only if their demand is level; otherwise, companies have to **develop** production **plans** that seek the best combination of backlog, production changes and inventory.

## A SOLUTION

Figure 1...

...Solver makes it possible to achieve the optimal solution within a few seconds, once the **spreadsheet** is **designed** and the solution logic is entered into the Solver Parameter screen.

(Table Omitted)

Captioned as...

...analysis for inventory carrying costs. With a starting cost of \$20 per unit, the resultant **plan** shows a substantial **buildup** of inventory during months 5 through 9, in anticipation of the high demand level of... more level, while inventory space limitations make a variable production plan more desirable. In this **spreadsheet**, **changing** the available capacity is as easy as typing in a new number in cell H6...

...III, J. H. Blackstone, Jr., and M. S. Spencer. Falls Church, Virginia: American Production and **Inventory Control** Society; Inc., 1995. 2.  
Krajewski, L. J., and L. P. Ritzman. Operations Management, Strategy and...

13/3,K/5 (Item 5 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01422778 00-73765

**An application of the analytic hierarchy process to the supplier selection problem**

Barbarosoglu, Gulay; Yazgac, Tulin

Production & Inventory Management Journal v38n1 PP: 14-21 First Quarter 1997

ISSN: 0897-8336 JRNL CODE: PIM

WORD COUNT: 3663

...TEXT: suppliers by integrating their business processes and thus adding to a value focus over a **supply chain**. This requires a mutual cooperation to share cost savings, benefits, knowledge and expertise and to ...systems for increasing motivation.

Product Development

Assessment of Design Development Activities: the availability of certain **design development** procedures, specific **plans** and activities for customer satisfaction, and the effectiveness of the required reporting.

Design Functionality and...1 is posed to each group member individually without any pre-brainstorming, and a preliminary **list** of possible **modifications** is obtained based on their first reactions. Then each possible modification is discussed with each...aggregate all the judgments over the hierarchical tree. It is important to note that the **evaluation** of **alternative** suppliers mostly depends upon recorded data, and the pairwise weights are obtained by computing ratios...

13/3,K/6 (Item 6 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01364018 00-15005

**The matrix of change**

Brynjolfsson, Erik; Renshaw, Amy Austin; Van Alstyne, Marshall  
Sloan Management Review v38n2 PP: 37-54 Winter 1997  
ISSN: 0019-848X JRNL CODE: SMZ  
WORD COUNT: 10349

**The matrix of change**

ABSTRACT: A tool for business process reengineering, "the **matrix of change**," can help managers determine how quickly change should proceed, in what order changes should take...

...and whether the proposed systems are stable and coherent. For a medical products manufacturer, the **matrix of change** provided unique, useful guidelines for **change** management. The **matrix of change** presents a way to capture connections between practices. Using the **matrix of change** involves 4 steps: 1. Managers determine which business practices matter most for their business objectives...

...TEXT: and whether the proposed systems are stable and coherent. For a medical products manufacturer, the **matrix of change** provided unique, useful guidelines for change management.

Just as total quality management owes much to...

...management problems and process interactions.5

In this article, we introduce a new tool, the "**matrix of change**," that can help managers anticipate the complex interrelationships surrounding change. Specifically, the tool helps manage...

...or brownfield sites), pace (fast or slow), and stakeholder interests (sources of value added). The **matrix of change** was inspired by formal analyses of Milgrom and Roberts and also draws on the established...

...lead to high productivity, complementary organizational changes are at least as important.15

**How the Matrix of Change Works**

The **matrix of change** presents a way to capture connections between practices. It graphically displays both reinforcing and interfering... turned out, Sweden made the change quickly during the least trafficked nighttime hours.

Using the **matrix of change** involves four steps. First, managers determine which business practices matter most for their business

objectives...

...company, which we call "MacroMed." We present steps from its implementation experience to illustrate the **matrix** of **change** process.

### The **Matrix** of **Change** at MacroMed

In the early 1970s, MacroMed had an almost 100 percent market share for...

...had already made and the loss of forward momentum that these difficulties were causing. We **developed** the **matrix** of **change** to help organize and sort through these issues.<sup>20</sup> The **matrix**'s **development** involved academic researchers, senior managers, and operators from the shop floor.

#### **Building the Matrix**

The **matrix** of **change** system consists of three matrices and a set of stakeholder evaluations. The matrices represent (1...

...in the firm an opportunity to state the importance of the practices to their jobs. **Matrix construction** proceeds in four steps.

#### Step 1: Identify Critical Processes

Managers should first list their existing...

...activities across time and place, with a beginning, an end, and clearly identified inputs and **outputs**."<sup>21</sup> A second **list** describes new or target practices.

Identifying the most important processes can be quite difficult, but...

...functions. One organizational change effort, for example, sought to cut ninety days from a corporate **supply chain**.<sup>22</sup> The change effort involved only order fulfillment staff, yet close examination revealed that total...

...as Table 1 shows.

#### Step 2: Identify System Interactions

After describing existing practices, the team **created** a horizontal triangular **matrix** to identify complementary and competing practices (see Figure 1). Complementary practices reinforce one another, whereas...

...s existing practices appears in the left half of Figure 1.zk

An analogous process **develops** a vertical triangular **matrix** for target practices. In the horizontal matrix, no competing practices were found; this system is...

...real interactions. MacroMed used all these approaches.

#### Step 3: Identify Transition Interactions

Next, the team **constructed** the transition **matrix**, a square matrix combining the horizontal and vertical matrices that helps determine the degree of...the same units, such as dollars or soft dollar estimates. Combining Figures 1 through 3 **creates** the **matrix** of **change** (see Figure 4).

Counting cross-connections is one way to measure coupling strength or interdependence...

...principles that we discuss next.

(Chart Omitted)

Captioned as: Figure 2

### Interpreting and Using the **Matrix**

The **matrix** of **change** is useful for addressing the following types of questions:

\*Feasibility. Does the target set of...

...practices or interactions? What are the greatest sources of value?

Each major area in the **matrix** of **change** serves various roles and addresses different aspects of these five issues. Taken together, they offer...

...Figure 5 indicates the purpose of the various features.) Interpreting the information captured in the **matrix** of **change** motivates the principles that follow.

### Feasibility: Coherence and Stability

The sign, strength, and density of...through piece-rate than flat pay.

Net value added provides a useful complement to the **matrix** of **change** but can be misleading if used in isolation. Principles of net value suggest which changes...of management, an organization may also learn to distribute responsibility.

The greatest benefit from the **matrix** of **change** may be that it forces management to make explicit the practices and interactions implicit in...

...management is relegated to intuition and politics. Once a company identifies the elements of the **matrix** of **change**, the most effective strategy may become self-evident.

### The Problem of Prediction in Complex Systems...

...initial hypotheses about the structure of the system which must then be tested."50 The **matrix** of **change** helps managers identify important assumptions implicit in their work organization, but they must remember that...

...any system may remain unmodeled, allowing unexpected barriers to surface in the midst of the **change** process.

The **matrix** of **change** can offer two forms of assistance, if not complete assurance, in dealing with complex systems. The first is that a company can revisit the **matrix design** process as often as necessary. Each design phase can represent a time slice or window...

...of a perfectly functioning system, but managers need simple ways to initiate debate on critical **changes**. The **matrix** helps initiate that inquiry, helps identify multiple interactions, and helps uncover at least some of the hidden assumptions.

### Lessons Learned at MacroMed

At MacroMed, we administered questionnaires based on the **matrix** of **change** to multiple groups within the company. We included managers, engineers, and hourly employees in both...the transition included the use of contract employees and hand-selected union workers receptive to **change**

In applying the **matrix** of **change**, MacroMed also **discovered** **conflicts** in different employees' machine set-up procedures. This revealed a way to reorganize process change...

...the finely balanced complements, and the time delays of a stable, coherent system.

By systematizing **change** management, the **matrix** of **change** can help select those practices most likely to contribute to business goals. It detects complementary...

...and its relative pace of change. By focusing on the difficulty of a transition, the **matrix** of **change** also suggests how disruptive or radical the change may be and thus gives an indication...

...greatest opportunity to implement change and which changes are most important.

Each element of the **matrix** of **change** proceeds from the fairly intuitive concepts of reinforcement and interference. ...is also possible to proceed in the other direction and consider aggregation through the entire **value chain**, including suppliers, inbound logistics, outbound logistics, buyers, and even competitors. From this perspective, a company...

...it can overlook complements in strategies and structures and unanticipated interference from incompatible practices. The **matrix** of **change** can identify complementary structures and give change agents an intuitively appealing tool for managing them...

13/3,K/7 (Item 7 from file: 15)  
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00904600 95-53992

**A strategic decision support system at Orell Fussli**

Belardo, Salvatore; Duchessi, Peter; Coleman, John R

Journal of Management Information Systems: JMIS v10n4 PP: 135-157 Spring 1994

ISSN: 0742-1222 JRNL CODE: JMI

WORD COUNT: 7555

...TEXT: strategic thinking, and opportunistic decision making [42]. Strategic planning is a comprehensive analysis used to **develop** a **plan** of action for the company. Strategic thinking results in creative ways for a company to...

...operations research (OR) models, or statistical models. Strategic DSS may combine conceptual models (e.g., **value chain** model) with the OR models. ES use rules, facts, and an inferencing mechanism; and EIS... management that include analysis of threats, opportunities, strengths, and weaknesses; description of strategic situations; generation, **evaluation**, and selection of **alternative** strategies; and monitoring of performance. Excellent examples of the modern approach appear in Yoo and...

...models are: product life cycle model [20], multifactor portfolio matrix [14], product portfolio matrix [13], **value chain** model [28], Porter's five forces model [27], threats, opportunities, weaknesses and strengths (TOWS) matrix...in marketing, strategy, and information management, such as product portfolio matrix, product life cycle model, **value chain** model, multifactor portfolio matrix, and SPACE. We chose these models for several reasons: (1) the models, particularly the life cycle and the **value chain**, have been researched and discussed extensively, and are universally recognized and accepted [4]; (2) research...or service without reference to its physical properties;

\* Identify the part of a customer's **value chain** on which the product or service focuses;

\* Identify any byproducts or information that are being...

...help a company gain market share. At any time, managers can activate models, including the **value chain** model, or view a number of well-known cases, including General Foods, Volvo/Saab, RJ...businesses or uses for the product. The American Hospital Supply Corporation case illustrates how the **value chain** can help managers identify products or services that can be bundled with an existing product...

...averages in order to help managers complete the exercise. On demand, managers can use the **value chain** model to understand the value-added activities of the new product and associated costs. The...

...MPM criteria, the manager assigned scores and weights to the criteria. He also performed a **value chain** analysis to enhance his understanding of important manufacturing steps. The manager's **value chain** analysis for one version of a smart card revealed that the smart card involves several...

...his initial rating scale values for these and other criteria as a result of the **value chain** analysis to better reflect the division's lack of experience in manufacturing smart cards. The manager also organized the list of stakeholders from stage 1 according to **value chain** activities, facilitating the evaluation of MPM market attractiveness factors, including market share, product line breadth...MODELS INTO STRATEGIC DSS

The system employs several conceptual models (e.g., product portfolio matrix, **value chain** model) in order to overcome the incompleteness of any single model. From our experience, no...product/market positioning; intrinsic value task analysis for strategic thinking and strategy formulation; and MPM, **value chain**, SPACE, and sensitivity analysis for strategy implementation. Undoubtedly, another framework and set of models would...

...initial listing of the criteria that underlie a model makes it easier for managers to **modify** the **list** to model their own internal situation and market conditions, rather than **create** a totally new **list** from scratch. This functionality together with the cases, examples, and explanations discussed above represents an...

13/3,K/8 (Item 8 from file: 15)  
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00879807 95-29199  
Cellular manufacturing: A taxonomic review framework

Offodile, O Felix; Mehrez, Abraham; Grznar, John  
Journal of Manufacturing Systems v13n3 PP: 196-220 1994  
ISSN: 0278-6125 JRNL CODE: JMY  
WORD COUNT: 16020

...TEXT: crucial part of the grouping process. Some systematic methods for analyzing the machine-part incidence **matrix** have been **developed** to alleviate this problem. The most notable of these are the similarity coefficient based, array...of an ROC algorithm are sliced away. The ROC algorithm is progressively applied to the **modified matrix** until all columns are grouped. A measure of association is then defined for the resulting...Ties are broken by assigning the part (and its machines) with maximum OV first. The **matrix** is then **updated** by crossing out the rows with the selected machines and decreasing the number of machines...

...solutions to a machine-part clustering problem. In an attempt to find the best among **alternative** solutions, a material **handling** cost model was developed and used to evaluate each machine cell. Large cells result in ...efficiencies.

Seifoddini(68) compares the machine-component group analysis to the similarity coefficient method based ( **SCM** ) algorithms in terms of the number of bottleneck machines they have in the final solution. The author found that **SCM** -based models provide more satisfactory solutions in the presence of bottleneck machines than do machine...

...machine or not. Machine-component based algorithms are, however, simpler and easier to apply than **SCM** -based ones. Finally, the **SCM** models find groups in two stages. They first find machine groups and then corresponding parts...

...The model first assigns a probability function to the product mix and machine-part incidence **matrix** . Several **alternative** solutions are then generated for all possible machine-component charts. Finally the cost of intercellular material **handling** is used to **evaluate** solution **alternatives** . The solution **alternative** with the minimum cost is then selected.

Tam(69) defines a similarity coefficient that incorporates...the size of the machine cells, while the third heuristic screens machines and parts to **identify bottlenecks** . The algorithms are simple and can be modified to incorporate various constraints. They can **detect bottleneck** machines and produce very good solutions.

Taboun, Sankaran, and Bhole(75) report on the results...between parts in the same family is determined using a complexity measure. The model can **identify** potential **bottleneck** machines and exceptional parts.

Vannelli and Kumar(42) present a graph-theoretic model that minimizes...

13/3,K/9 (Item 9 from file: 15)  
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00857187 95-06579

**Reducing R&D cycle time**

Burkart, Robert E  
Research-Technology Management v37n3 PP: 27-32 May/Jun 1994  
ISSN: 0895-6308 JRNL CODE: RMG  
WORD COUNT: 3469

...ABSTRACT: and manage the upstream phase of R&D in order to deliver results faster. The **matrix developed** by an Industrial Research Institute Management Research Team is a convenient way of cross-referencing

...TEXT: research project manager. Notice that the listed causes in Table 1 can be combined or **altered** as the sub- **matrix** example illustrates. Specific causes and appropriate solutions can be uniquely described using TQM problem solving...customers' needs (i.e., M1, M2, M3, and C1).

2. Use technical peer reviews to **identify** technical show-stoppers or **alternative** technical approaches (i.e., T1, T2, and T4).

3. Increase multifunctional interactions to ensure strategic...inadequately defined

3. Market intelligence insufficient

4. Sales capability insufficient

5. Distribution capability insufficient

6. **Value chain** understanding insufficient

#### COMPETITOR (C)

1. Competitor intelligence insufficient

2. Competitors' capabilities unknown

3. Competitors' strategies...

**13/3,K/10 (Item 10 from file: 15)**

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00817398 94-66790

**Extending modern portfolio theory into the domain of corporate diversification: Does it apply?**

Lubatkin, Michaél; Chatterjee, Sayan

Academy of Management Journal v37n1 PP: 109-136 Feb 1994

ISSN: 0001-4273 JRNL CODE: AMA

WORD COUNT: 11456

...TEXT: show lower levels of risk than single-business firms. Perhaps Helfat and Teece best summarized **vertical integration** 's potential to reduce systematic risk when they stated: "If **vertical integration** reduces a firm's exposure to uncertainty and the risks investors face in holding its...Rumelt's list for the 1975-77 period.(7) Finally, we used Hawks's (1984) **list** , which he **constructed** by updating, as of 1980, the 1974 classification of firms used by Rumelt, Montgomery (1979...expect less classification precision in our 1975-77 list of firms than in the annually **updated** 1962-74 **list** .

8. The most common means of determining cycles is use of gross national product levels...presented to the Strategic Management Society conference. Philadelphia.

Helfat, C. E., & Teece, D. J. 1987. **Vertical integration** and risk reduction. Journal of Law, Economics, and Organization, 3(1): 47-67.



Hill, C...4): 18-25.

Miller, K. D., & Bromiley, P. 1990. Strategic risk and corporate performance: An **analysis** of **alternative** risk measures. Academy of Management Journal, 33: 756-779.

Mintzberg, H. 1981. Organizational design: Fashion...

13/3,K/11 (Item 11 from file: 15)  
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00813557 94-62949

**A model for the analysis of distribution channels**

Bellhouse, A E; Hutchison, G M

Marketing Intelligence & Planning v11n11 PP: 22-27 1993

ISSN: 0263-4503 JRNL CODE: MIP

WORD COUNT: 2891

...TEXT: market, for which they take at least "first-line" responsibility.

\*Disributors -- who provide a "wholesale" **supply chain** between the vendor and the above two groups of channel organization.

Most channel organizations tend...this approach would be equally successful with this very different requirement.

The objective was to **develop** a **matrix** style model for distribution channels which would allow us to map all channel constituents and...USE OF THE MODEL

From the characteristics mapped in Figure 4, it is possible to **identify** the main differences between **alternative** distribution channels. For example, it is clear that system vendors and OEMs will require the...

...of the marketplace.

The model is then tested by mapping known customers on to the **matrix** , **changing** the definition of the axes and/or the way in which the axes are scaled...

13/3,K/12 (Item 12 from file: 15)  
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00775670 94-25062

**Organizing to attain potential benefits from information asymmetries and economies of scope in related diversified firms**

Nayyar, Praveen R; Kazanjian, Robert K

Academy of Management Review v18n4 PP: 735-759 Oct 1993

ISSN: 0363-7425 JRNL CODE: AMR

WORD COUNT: 8901

...TEXT: to resolve such problems by favoring their current providers (with whom they are satisfied) when **evaluating alternative** providers of other products they need. Diversified firms may, therefore, exploit such incentives by meeting...B2, and each produced from different sets of resources, R1 and R2 (depicted in the **value chain** shown in panel A of

Figure 1); forming divisions is relatively simple. (Figure 1 omitted...

...of both benefits in another section of this article.

We make the following assumptions to **evaluate** the coordination costs resulting from **alternative** organization structures: (a) a primary source of benefits (i.e., either information asymmetries or economies...generally not easy to implement. This is because organizational roles become very complex and a **change** to a **matrix** structure **creates** organizational confusion and stress. For these reasons, the matrix structure has often been shunned. However...

...are pursuing benefits from both information asymmetries and economies of scope is to not only **design** an appropriate **matrix** structure but also to implement the matrix while avoiding the problems well documented in the...

13/3,K/13 (Item 13 from file: 15)  
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00733925 93-83146

**Choosing a franchise: How base fees and royalties relate to the value of the franchise**

Baucus, David A; Baucus, Melissa S; Human, Sherrie E  
Journal of Small Business Management v31n2 PP: 91-104 Apr 1993  
ISSN: 0047-2778 JRNL CODE: JSB  
WORD COUNT: 6018

...TEXT: lease negotiations, and field training, as well as ongoing services such as central data processing, **inventory control**, and field operations evaluation (Bond 1989).

In sum, entrepreneurs entering into franchise agreements incur substantial ...store openings. On an ongoing basis, franchisors may provide central data processing, retail unit evaluation, **inventory control**, newsletters, regional or national meetings, and telephone hotlines. Franchisors use these services to monitor, control...openings. Franchisors may also provide central data processing, central purchasing, field training, field operations evaluation, **inventory control**, newsletters, regional or national meetings, telephone hotlines, and cooperative advertising (i.e., franchisors supply materials...the fast foods and automotive services industries, the majority of firms provide cooperative advertising and **inventory control**, services consistent with selling high-volume products in consumer markets. In the automotive and business...

...unit evaluation. Firms charging higher royalties are more likely to provide central data processing and **inventory control**. No statistically significant differences exist in the percentages of franchisors providing other types of start...

...but are less likely to provide help with site selection, lease negotiations, store openings, and **inventory control**. The percentages of high-royalty firms supplying assistance with field training, cooperative advertising, central data...a careful analysis.

Indicators of the value of the franchise may be most useful in **identifying exceptions** to the rule: extremely good or bad franchising values. By plotting relationships between base fees...charging higher royalties are less likely to assist with site selection, lease negotiations, store

openings, **inventory control**, field training, cooperative advertising, central data processing, and central purchasing than those demanding lower royalties...

...could conduct market analyses, study traffic flows throughout the day, forecast trends in local economic **development**, or present a **list** of suggested guidelines to franchisees. They could chaperon franchisees through the process of securing a loan with favorable rates, or **alternatively**, could supply a **list** of lending institutions in the franchisee's geographic area.

Information on the quality of individual...

13/3,K/14 (Item 14 from file: 15)  
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00733729 93-82950

**The buying behaviour of air freight forwarders**

Lillie, Mark; Sparks, Leigh

International Journal of Physical Distribution & Logistics Management  
v23n1 PP: 14-22 1993

ISSN: 0960-0035 JRNL CODE: IPD

WORD COUNT: 5976

...TEXT: and sharp rises in interest rates. The continuing diffusion of just-in-time (JIT) and **supply chain** management systems further benefits the air cargo industry. As manufacturers adopt a JIT philosophy, with... making process by which formal organizations establish the need for purchased products and services and **identify**, **evaluate** and choose among **alternative** brands and suppliers". Several theoretical models exist which attempt to clarify and explain a buyer...

...well-defined criteria designed to satisfy their need, believe it may be advantageous to re- **evaluate alternatives**. When encountering a buyer within a buyclass of modified re-buy, the direction of a...

...benefits outweighing any perceived risk of employing a new supplier may be gained by re- **evaluating alternatives** and switching to a new supplier.

Theoretical models elucidate the importance of understanding the buyclass ...of information (identified in Table I) are used by buyers of freight transportation services to **create** a **list** of **alternative** carriers. (Table I omitted) These were entered on the questionnaire for the respondents. A limited...

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00727802 93-77023

**Overlapped Scheduling of Flow-Shop Production Using a Spreadsheet Model**

Sponseller, Eric A.

Production & Inventory Management Journal v33n2 PP: 74-79 Second Quarter 1992

ISSN: 0897-8336 JRNL CODE: PIM

WORD COUNT: 2625

...TEXT: a project was required for the course, I decided to go a step further and **develop** a **spreadsheet** model that utilized overlapped scheduling instead of batch scheduling.

The goal was to illustrate the...

...type of application is very efficient and effective. By inputting the order quantity alone, the **spreadsheet** instantly **generates** cost data, total processing time of the order, and machine idle time, along with other ...

...setup times, run times, and order quantity must be taken into consideration.

Two situations are **handled** differently; before and after a **bottleneck**. This makes the problem difficult because a calculation must be made to determine how long...

...and determining when actual production can be started at the first work station. Since the **spreadsheet** model is **designed** to use overlapped scheduling, it also determines the fastest time for any size order quantity to be processed.

The **spreadsheet** can be **modified** for other applications, such as determining the number of parts in process waiting between stations... scheduled operation, the production process may involve a combination of batch and overlapped scheduling.

The **spreadsheet** can be **modified** and fine tuned to fit other data. Operations can be added and deleted in the...

...3. Wallace, T: F. and Dougherty, J. R., APICS Dictionary, 6th ed., American Production and **Inventory Control** Society, Inc., Falls Church, VA (1987).

#### ABOUT THE AUTHOR

Eric A. Sponseller received his BS...

13/3,K/16 (Item 16 from file: 15)  
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00723919 93-73140

#### How Behavioral Viruses Afflict Market Strategy

Valentin, E. K.

Journal of Services Marketing v6n1 PP: 65-75 Winter 1992

ISSN: 0887-6045 JRNL CODE: JSV

WORD COUNT: 5522

...TEXT: solving sequence that consists of the following steps:

- \* specifying the decision problem
- \* compiling an exhaustive **list** of **alternative** solutions
- \* gathering illuminating data
- \* **evaluating alternatives** in relation to preestablished financial, marketing, and other objectives congruent with stockholders interests

\* choosing and...

...the realm of possibility has been reduced unwittingly and, perhaps, inevitably to a few partially **evaluated** and ranked **alternatives** .(6,13) These alternatives are preselected through criteria grounded largely in predispositions, which are not...

...often, such criteria impede economic optimization and are incongruent with stockholders' interests.

Problem structuring and **alternative** generation and **evaluation** are interactive facets of complex decision-making because, to understand the implications of any development...the strategic fit and the growth potential of every division, including BMD, and to identify **vertical integration** opportunities.

BMD's role was never in doubt, however. The division consisted of two dozen ...familiar contractor supply business. For instance, they increasingly thought of merchandising as little more than **inventory control** , which BMD had mastered, and DIY consumers were characterized as customers no different from contractors...

...convinced that dual expansion would (or had to) succeed, nothing was done to adapt the **plan** to the new **developments** . Instead, predictions regarding the length of the housing slump were adjudged overly pessimistic, and no...choices. Measures that stimulate constructive disagreement include forming teams and instructing them to extend a **list** of **alternatives** , to challenge preferred options and attendant assumptions by acting as the devil's advocates, and...

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00633240 92-48180

**ITEC: An Integrated Manufacturing Instructional Exercise**

Berry, William L.; Mabert, Vincent A.

International Journal of Operations & Production Management v12n6 PP:  
3-19 1992

ISSN: 0144-3577 JRNL CODE: IJO

WORD COUNT: 3922

...ABSTRACT: capacity plans, and implement appropriate actions. Students are also able to review their performance and **develop plans** for the next period. ITEC enables students to gain a better understanding of the manufacturing...

...TEXT: quality levels to respond to changing customer expectations, and better reliability of operations to meet **developed plans** all contribute to firm's potential to compete. To utilize the manufacturing facility successfully, better...and assembly operations in the subassembly areas. Students need to consider carefully the capital investment **alternatives** , and **evaluate** their strategic impact on operations. Based upon this analysis, they determine their production-process design...6 and 7 omitted) Based upon these reports, the student teams review their performance and **develop plans** for the next period.

**ITEC OPERATING STRUCTURE**

ITEC's design employs microcomputer technology and commonly...

...a plant report is printed and provided to the management team. Finally, the Lotus MRP **spreadsheet** is **updated** to reflect new inventory, staff, etc., positions for use in the next decision period.

The...purchasing. ITEC is the best teaching tool I have used for a Production Planning and **Inventory Control** course in ten years of teaching. (Dr Charles Watts, Bowling Green State University, USA)  
The...

13/3,K/18 (Item 18 from file: 15)  
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00580443 91-54790

**Spending Money to Save Money: The Limits and Potential of Cost Justification**

Lacharite, Ron

ARMA Records Management Quarterly v25n4 PP: 3-19 Oct 1991

ISSN: 0191-1503 JRNL CODE: RMQ

WORD COUNT: 13803

...TEXT: If your system can't realize all the advantages (and it really can't, unless **alternatives** are impossible) then you must **evaluate** the relative importance of the system benefits as revealed by the advantage/disadvantage analysis. If...

...deeper for additional advantages and savings. We go "back to the drawing board." As we **list** advantages and make **changes**, we become aware of many of the factors that have not yet been costed. Our an order quantity and issuing a purchase order, the receiving into stock, **inventory control**, storage before use, review of forms usage and intent, legal review (wording), retention schedules, etc...improving the effectiveness of training and controls.

Space: Determine Cost Yourself and Look at Company **Plans**

If the **building** is owned by your organization, you may find different values for the cost per square...

Set	Items	Description
S1	491950	VALUE()ADDED()CHAIN OR VALUE()CHAIN OR VERTICAL()INTEGRATI- ON OR SUPPLY()CHAIN? OR SCM OR INVENTORY()CONTROL
S2	938332	(GENERAT? OR CONSTRUCT? OR DESIGN? OR BUILD? OR DEVELOP? OR CREAT? OR OUTPUT?) (3N) (PLAN OR PLANS OR LIST OR SPREADSHEET - OR WORKSHEET OR MATRIX)
S3	21504475	HANDL? OR IDENTIF? OR DISCOVER? OR UNCOVER? OR TRACK? OR A- NALYS? OR ANALYZ? OR EVALUAT? OR DETECT? OR NOTIF?
S4	2898425	EXCEPTION? ? OR ALTERNATIVE? OR BOTTLENECK? ? OR BOTTLE()N- ECK? ? OR CONFLICT? ? OR UNAVAILABLE? OR UNAVAILABILITY OR (O- UT OR EXCESS? OR LOW OR LACK) (1W) (STOCK OR INVENTORY OR SUPPLY OR SUPPLIES)
S5	14193348	(MODIF? OR EDIT OR CHANG? OR ALTER? OR UPDATE? OR UPDATING OR REGENERAT? OR RECREAT?)
S6	2906222	(PLAN OR PLANS OR PLANNING) (2W) (DATA OR INFORMATION OR DET- AIL? ?) OR LIST OR SPREADSHEET OR WORKSHEET OR MATRIX
S7	150068	S3 (5N) S4
S8	50396	S5 (3N) S6
S9	20541	S1 AND S2
S10	12364	S1 (6S) S2
S11	355	S10 AND S7
S12	3	S11 AND S8
S13	660	S9 AND S7
S14	13	S13 AND S8
S15	11	S14 NOT PY>2000
File	9:Business & Industry(R)	Jul/1994-2005/Nov 02 (c) 2005 The Gale Group
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File	621:Gale Group New Prod.Annou.(R)	1985-2005/Nov 03 (c) 2005 The Gale Group
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File	16:Gale Group PROMT(R)	1990-2005/Nov 03 (c) 2005 The Gale Group
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File	6:NTIS	1964-2005/Oct W4 (c) 2005 NTIS, Intl Cpyrght All Rights Res
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File	34:SciSearch(R) Cited Ref Sci	1990-2005/Oct W4 (c) 2005 Inst for Sci Info
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File	434:SciSearch(R) Cited Ref Sci	1974-1989/Dec (c) 1998 Inst for Sci Info

15/3,K/1 (Item 1 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
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01617556 SUPPLIER NUMBER: 14373730 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**The Windows sources catalog. (catalog of software in five categories)**  
**(Buyers Guide)**  
Dennis, Kathryn  
Windows Sources, v1, n9, p431(8)  
Oct, 1993  
DOCUMENT TYPE: Buyers Guide ISSN: 1065-9641 LANGUAGE: ENGLISH  
RECORD TYPE: FULLTEXT  
WORD COUNT: 4831 LINE COUNT: 00514

... on-line maintenance, purchasing, and stores system. Supports maintenance work orders, planning and scheduling, and **inventory control** for materials and spares. Provides work-order history and costing, preventive maintenance job scheduling, and...

...or

better  
Client/server maintenance management system that streamlines preventive and corrective work orders. Provides **inventory - control** equipment, history, and reporting. Allows user to customize screens and reports, define security levels, and...  
...component performance, deviation from anticipated levels, and boiler cleanliness. Optimizes soot blowing and selection of **alternative** fuels.

Q/ **Track** 3.0  
Hertzler Systems, Inc.  
219-533-0571  
Fax: 219-533-3885  
\$895-\$4,400...

...5MB hard disk space

Maintenance management system for maintenance departments. Features work orders, preventive maintenance, **inventory control**, bar coding, and purchase requisitions. Keeps records of personnel, training, hazardous materials, leases, and vehicles...each property. Organizes and accesses lease extensions, maintenance-clause deadlines, tenant subleases, cancellations, escalation clauses, **alterations**, and restorations. Escalation **worksheet**, percent sales, report **generator** and mapping of properties available.

On Schedule 2.0  
RealData, Inc.  
203-838-2670  
Fax...DIAL-FAX  
\$495

Requires: 2MB RAM, 1.5MB hard disk space, EGA or better  
Next- **generation spreadsheet** enabling multidimensional modeling, viewing, reporting, and analysis. Allows user to model up to 12 true...

15/3,K/2 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

07075594 Supplier Number: 59111295 (USE FORMAT 7 FOR FULLTEXT)  
**MANAGEMENT/MARKETING.(companies providing services supporting direct marketing)(Brief Article)**  
Catalog Age, v17, n1, p1S35



Jan, 2000

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 8760

... E-mail: info@jasedlak.com

Over 40 years of experience as an independent logistics and **supply chain** management consulting firm serving direct-to-consumer, distribution, e-commerce, manufacturing, retail, and third-party...630) 355-3090

Website: <http://www.emsphone.com>

Contact: Debra Arana, Director of Marketing

- \* Database **Development** & Management
- \* **List** Rental Fulfillment
- \* Statistical Modeling & Analytical Services
- \* Strategic Marketing Services
- \* CASS Certification
- \* Postal Presort
- \* Merge/Purge...

...516) 207-0380

Fax: (516) 207-0383

Contact: Kevin Haining

Services: A comprehensive mail monitor/ **list** protection service **designed** to safeguard your property from unauthorized use. Also perfect for tracking delivery time and spot...

...Service available via the Internet Monitor On Line. US Monitor has monitored mail since 1973.

**List** Enhancement**Creative** Automation

(See our listings under National Change of Address Licensees; Database Marketing: Service Bureaus; Printers...

...630) 355-3090

Website: <http://www.emsphone.com>

Contact: Debra Arana, Director of Marketing

- \* Database **Development** & Management
- \* **List** Rental Fulfillment
- \* Statistical Modeling & Analytical Services
- \* Strategic Marketing Services
- \* CASS Certification
- \* Postal Presort
- \* Merge/Purge...with "hands on" experience, in-house computer response analysis capability plus promotion and management of **list** rentals to **generate** maximum income.

Company Statement: "Blending modern technology and marketing with traditional virtues ...Personalized service with searches based on quality, not quantity. As Managers, we aggressively market your **list** **creating** the greatest return for your company.

Worldata

3000 N. Military Trail

Boca Raton, FL 33431...Database enhancement and overlay, Card Decks

Specialization: Publishing, exhibitions &amp; Marketing Services

Company Statement: As you **develop** marketing **plans** for your company, for existing products or for new ones, Advanstar provides integrated marketing solutions...for free consultation.

Specialization:

- \* Data Base Building and Maintenance
- \* Analytical/Consulting Services

\* Merge Purge and **List** Hygiene  
**Creative** Automation

(See our listings under National Change of Address Licensees;  
Database Marketing: Service Bureaus; Printers...Production Company; John  
Fournier, President, CEO

Specialization: Creative Automation offers a broad range of computer  
**list** processing services, **designed** to meet the ever-evolving challenges  
of the direct marketing industry.

\* Proprietary Merge/Purge Systems...Contact LH Management Division  
for package insert mailing list management capabilities and for a free  
**analysis** of your income potential.

Free " **Alternative** Print Media" report.

Zed Marketing Group  
416 Autumnwood Court  
Edmond, OK USA 73003  
Phone: (405...

...Mike Zuckerman, Account Executive

Capabilities and Specialties: Established in Jan. 1994 as a full  
service **List** and **Alternative** Media company specializing in Catalog  
Inserts (blow-ins and bind-ins), Package Inserts, Card Decks...

**15/3,K/3 (Item 1 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

12139026 SUPPLIER NUMBER: 61030009 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Designing cellular manufacturing systems with dynamic part populations.**

WICKS, ELIN M.; REASOR, RODERICK J.

IIE Transactions, 31, 1, 11

Jan, 1999

ISSN: 0740-817X

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 7082

LINE COUNT: 00625

... design objectives, the structure of the genetic algorithm procedure  
facilitates changing or adding to the **list** of **design** objectives.

**Changing** the design objectives requires only that the evaluation function  
be modified. Entire re-programming of...

...not required. A second benefit of using a genetic algorithm is that it  
inherently provides **alternative** system **designs**. A **list** of the best  
solutions found as the genetic algorithm moves from generation to  
generation can be maintained. These **alternative** designs can then be  
**evaluated** with respect to secondary design objectives and constraints.

Biographies

Elin M. Wicks is an Assistant...

...previously an Assistant Professor of Industrial Engineering at Virginia  
Tech. Currently, his primary focus is **supply chain** design, management,  
and optimization. He received his B.S., M.S., and Ph.D. in...

**15/3,K/4 (Item 2 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

11799136 SUPPLIER NUMBER: 59111295 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**MANAGEMENT/MARKETING.**

Catalog Age, 17, 1, 1S35

Jan, 2000

ISSN: 0740-3119      LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 8323      LINE COUNT: 00865

... E-mail: info@jasedlak.com

Over 40 years of experience as an independent logistics and **supply chain** management consulting firm serving direct-to-consumer, distribution, e-commerce, manufacturing, retail, and third-party...630) 355-3090

Website: <http://www.emsphone.com>

Contact: Debra Arana, Director of Marketing

- \* Database **Development** & Management
- \* **List** Rental Fulfillment
- \* Statistical Modeling & Analytical Services
- \* Strategic Marketing Services
- \* CASS Certification
- \* Postal Presort
- \* Merge/Purge...

...516) 207-0380

Fax: (516) 207-0383

Contact: Kevin Haining

Services: A comprehensive mail monitor/ **list** protection service **designed** to safeguard your property from unauthorized use. Also perfect for tracking delivery time and spot...

...Service available via the Internet Monitor On Line. US Monitor has monitored mail since 1973.

**List** Enhancement

**Creative** Automation

(See our listings under National Change of Address Licensees;  
Database Marketing: Service Bureaus; Printers...

...630) 355-3090

Website: <http://www.emsphone.com>

Contact: Debra Arana, Director of Marketing

- \* Database **Development** & Management
- \* **List** Rental Fulfillment
- \* Statistical Modeling & Analytical Services
- \* Strategic Marketing Services
- \* CASS Certification
- \* Postal Presort
- \* Merge/Purge...with "hands on" experience, in-house computer

response analysis capability plus promotion and management of **list** rentals to **generate** maximum income.

Company Statement: "Blending modern technology and marketing with traditional virtues ...Personalized service with searches based on quality, not quantity. As Managers, we aggressively market your **list** **creating** the greatest return for your company.

Worldata

3000 N. Military Trail

Boca Raton, FL 33431...Database enhancement and overlay, Card Decks

Specialization: Publishing, exhibitions & Marketing Services

Company Statement: As you **develop** marketing **plans** for your company, for existing products or for new ones, Advanstar provides integrated marketing solutions...for free consultation.

Specialization:

- \* Data Base Building and Maintenance
- \* Analytical/Consulting Services
- \* Merge Purge and **List** Hygiene

**Creative** Automation

(See our listings under National Change of Address Licensees;  
Database Marketing: Service Bureaus; Printers...Production Company; John

Fournier, President, CEO

Specialization: Creative Automation offers a broad range of computer **list** processing services, **designed** to meet the ever-evolving challenges of the direct marketing industry.

\* Proprietary Merge/Purge Systems...Contact LH Management Division for package insert mailing list management capabilities and for a free **analysis** of your income potential.

Free " **Alternative** Print Media" report.

Zed Marketing Group  
416 Autumnwood Court  
Edmond, OK USA 73003  
Phone: (405...

...Mike Zuckerman, Account Executive

Capabilities and Specialties: Established in Jan. 1994 as a full service **List** and **Alternative** Media company specializing in Catalog Inserts (blow-ins and bind-ins), Package Inserts, Card Decks...

15/3,K/5 (Item 3 from file: 148)

DIALOG(R) File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

10429037 SUPPLIER NUMBER: 21040811 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Turning two great ideas for improved productivity into bottom line realities. (includes company profiles and related case study)(advertising supplement)(A Tale of Two Systems: The Final Chapter)**

Modern Materials Handling, v53, n9, pW3(20)

August, 1998

ISSN: 0026-8038 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 12062 LINE COUNT: 01007

... minimize them.

"This is our first pass at these issues," Albee said. "We intend to **modify** the **list** as our WMS knowledge base increases. Clearly, the work being done by Dom along with...

...his office.

Coming right to the point, Sanford said, "Sarah, the way we manage the **supply chain** is critical to our competitive position in the marketplace. Warehousing and distribution are core elements of that **supply chain** and must be as finely tuned as any other element of our business."

He continued...Widget/Weeks 22 through 24

During this time period, the team completed its assessment of **alternative materials handling** equipment and WMS suppliers.

Key to this process was issuing its requests for information (RFI... each supplier session with brief remarks about the importance of a WMS to Nirvana's **supply chain** improvement initiative. There was no question in the minds of representatives from both Nifty and...

...proceed, let's talk to our bankers about payment alternatives and let the team jointly **develop** a risk containment **plan**."

"Given your position on those subjects," joined in Brewster, "I'd welcome an opportunity to...30

During these next few weeks, two of the potential WMS suppliers, Renegade Systems and **SCM** Systems (the remaining partner of the ERP supplier), launched a full court press on ABC...

...in its depth of experience with materials handling equipment and subsystem integration. Needless to say, **SCM** had the edge when it came to

integration of its WMS with the ERP package...

...here and during the site visits that follow."

Pluim was direct in his response, "An **SCM** selection would certainly be preferable, but don't compromise yourselves at this point. Go ahead... how it would handle customer labeling requirements.

Soon after the site visits, which went well, **SCM** played its ERP card and brought in Dave Pinkerton. He was the consultant who had visited ABC earlier when the ERP project was just getting underway. Damon Ogle, the **SCM** marketing chief, indicated that Pinkerton had been tentatively retained by **SCM** to serve as the project coordinator as part of the package.

"We felt that his...

...essentially made. On Friday, a team meeting took less than an hour to formally select **SCM** Systems.

"If this doesn't get Sarah's support, nothing will," said Delacroix afterwards to...

...agreed with her.

ABC Widget/Completing the project

Immediately after the contract was awarded to **SCM**, the team shifted its focus to making the project a partnership with its new WMS...

...initial meeting, the decision was made to designate two people from ABC and two from **SCM** as the leaders until the system was up and running.

On ABC's side, Albee...

...a leadership team that could deal with operational and IS issues as they arose. For **SCM**, the leads were Dave Pinkerton, the now fully dedicated consultant to the software supplier, and...

...not much extra time either.

"From the projects I've been involved with," said Concannon, " **SCM** needs about a month to write the new code that is needed to meet your... On the issue of teaching people in the warehouse how to use the new system, **SCM**, as do most WMS suppliers, favored a train-the-trainer approach. That technique meant that **SCM** would prepare training manuals and handbooks tailored to ABC Widget, and then train designated supervisory...

...however, each step moved ahead at the pace and with the level of effort that **SCM** thought was possible and ABC had hoped. When it came to the integration needed to... importance of partnerships to sustaining and growing our business. I also understand that excellence in **supply chain** management is a fundamental contributor to competitive advantage in the marketplace. Finally, it's clear to me that a contemporary warehouse operation is a fundamental component of the **supply chain**."

"It is with great pleasure, then, that I salute the partnership we have formed with...

...PkMS(r), the company's flexible, modular software system, addresses the dynamic requirements of emerging **supply chain** industry initiatives.

Manhattan Associates is removing the barriers to peak performance -- the drag on business velocity that occurs when the **supply chain** doesn't work cohesively. With our PkMS solution, the **supply chain** moves faster to meet customer demand. PkMS improves operational efficiency, eliminates retail chargebacks, features dynamic...

...as ASN and EDI invoice transactions.

Guaranteed Compliance: Manhattan Associates is the first and only **supply chain** execution solutions company with the economy of scale to guarantee ongoing compliance for qualified customers...

...ARTICLE: Logility WarehousePRO(TM)

Logility develops, markets and supports applications that optimize operations throughout the **value chain**. Our Logility **Value Chain** Solutions(TM) ...Uniteq Application Systems, Inc.

Uniteq Application Systems, Inc. provides state-of-the-art applications for **supply chain** management, specifically for warehouse and distribution center operations. Uniteq's WMS21(TM) Warehouse Management System...

...for either single site installation or enterprise-wide deployment, and serves as a hub for **Supply Chain** Integration by interfacing to any external system such as ERP via standard methods in a...0321.

CIRCLE 156

RELATED ARTICLE: HK Systems

HK Systems, Inc. is a leading provider of **supply chain** solutions. The company develops, implements and supports integrated solutions for the management of enterprise wide...

...and advanced material handling systems. The company's solutions enable its customers to implement advanced **supply chain** strategies to improve customer service, reduce inventory and delivery time, improve product quality and lower overall costs of manufacturing, distribution and transportation.

HK Systems' suite software, STOCKMASTER/ **SCM**, is dedicated to the management and deployment of inventory and associated resources across an enterprise...

...schedules, improve execution of operations and provide an accurate and timely view of inventory.

STOCKMASTER/ **SCM** is developed using client server architecture (Windows NT/UNIX) and object technology (JAVA, COBRA, Platform...

...Deployment Management, and Material Handling Equipment Control.

HK Systems' strategy of providing the industry with **supply chain** management solutions requires the coordination and transfer of information between multiple order planning and enterprise...

...electronics, oil & gas, manufacturing, and retail. For more information regarding HK Systems and/or STOCKMASTER/ **SCM** call 1-800-HK-SYSTEMS

CIRCLE 154

RELATED ARTICLE: McHugh Software International  
McHugh Software International...

...integrated together, create a powerful solution that delivers the highest return on investment of any **supply chain** package in the shortest amount of time.

McHugh's transportation management system controls all aspects...

...state-of-the-art technologies developed from over two decades of experience, we provide advanced **inventory control**, wave planning, and other value added services.

Combine the WMS with McHugh's labor management...

...multilevel-secure solution giving customers optimal process control.

LES is part of TRW's Integrated **Supply Chain** Solutions strategic business unit within the TRW Systems & Information Technology Group (S&ITG), headquartered in...

...18,000 people. The company's family of interrelated services and enabling products span the **supply chain** continuum to deliver a true competitive advantage.

CIRCLE 162

RELATED ARTICLE: EXE

EXE is the new global leader in Virtual Inventory Management (VIM) within the **Supply Chain** Execution space. Founded in 1997 by the merger of two industry leaders, Dallas Systems Corporation...

...world class implementation capabilities. Managing the inventory assets of the enterprise, this powerhouse within the **Supply Chain** Application Solutions space had sales in excess of \$60 million in 1997 and will grow...

...in 1998.

EXE helps companies worldwide enhance productivity and performance through advanced, scalable, enterprise-wide **supply chain** visibility and execution. Ranging across global markets, EXE has installed its software on six continents at more than 600 sites, making it the largest provider of inventory management software for **supply chain** execution in the world.

EXE's technology spans the entire size range of both corporations... supplier of warehouse management software, offering a proven system for maximum warehouse efficiency within the **supply chain**. The Catalyst WMS is a user-configurable, standard software package that provides real-time control...

15/3,K/6 (Item 4 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

06504551 SUPPLIER NUMBER: 14172349 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Choosing a franchise: how base fees and royalties relate to the value of the franchise.**

Baucus, David A.; Baucus, Melissa S.; Human, Sherrie E.  
Journal of Small Business Management, v31, n2, p91(14)  
April, 1993

ISSN: 0047-2778 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 6440 LINE COUNT: 00549

... lease negotiations, and field training, as well as ongoing services such as central data processing, **inventory control**, and field operations evaluation (Bond 1989).

In sum, entrepreneurs entering into franchise agreements incur substantial...store openings. On an ongoing basis, franchisors may provide central data processing, retail unit evaluation, **inventory control**, newsletters, regional or national meetings, and telephone hotlines. Franchisors use these services to monitor, control...openings. Franchisors may also provide central data processing, central purchasing, field training, field operations evaluation, **inventory control**, newsletters, regional or national meetings, telephone hotlines, and cooperative advertising (i.e., franchisors supply materials...

...the fast foods and automotive services industries, the majority of firms provide cooperative advertising and **inventory control**, services consistent with selling high-volume products ...unit evaluation. Firms charging higher royalties are more likely to provide central data processing and **inventory control**. No statistically significant differences exist in the percentages of franchisors providing other types of start...

...but are less likely to provide help with site selection, lease negotiations, store openings, and **inventory control**. The percentages of high-royalty firms supplying assistance with field training, cooperative advertising, central data...a careful analysis.

Indicators of the value of the franchise may be most useful in **identifying exceptions** to the rule: extremely good or bad franchising values. By plotting relationships between base fees...charging higher royalties are less likely to assist with site selection, lease negotiations, store openings, **inventory control**, field training, cooperative advertising, central data processing, and central purchasing than those demanding lower royalties...

...could conduct market analyses, study traffic flows throughout the day, forecast trends in local economic **development**, or present a **list** of suggested guidelines to franchisees. They could chaperon franchisees through the process of securing a loan with favorable rates, or **alternatively**, could supply a **list** of lending institutions in the franchisee's geographic area.

Information on the quality of individual...

15/3,K/7 (Item 5 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

05591815 SUPPLIER NUMBER: 11589781 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Spending money to save money: the limits and potential of cost justification.**  
Lacharite, Ron  
Records Management Quarterly, v25, n4, p3(14)  
Oct, 1991  
ISSN: 1050-2343 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
WORD COUNT: 14404 LINE COUNT: 01071

... If your system can't realize all the advantages (and it really can't, unless **alternatives** are impossible) then you must **evaluate** the relative importance of the system benefits as revealed by the advantage/disadvantage analysis. If...

...deeper for additional advantages and savings. We go "back to the drawing board." As we **list** advantages and make **changes**, we become aware of many of the factors that have not yet been costed. Our purchase order, the receiving into stock, **inventory control**, storage before use, review of forms usage and intent, legal review (wording), retention schedules, etc of training and controls.

Space: Determine Cost Yourself  
and Look at Company **Plans**

If the **building** is owned by your organization, you may find different values for the cost per square...

15/3,K/8 (Item 6 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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04594859 SUPPLIER NUMBER: 08555226 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Direct marketing software guide 1990. (includes related articles on providing list processing to retailers, calculating postal rates, and writer's block) (buyers guide)**  
Direct Marketing, v53, n2, p29(22)  
June, 1990  
DOCUMENT TYPE: buyers guide ISSN: 0012-3188 LANGUAGE: ENGLISH  
RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 15543 LINE COUNT: 01388



... sampling and call management capabilities, as well as quota control. Also enables the user to **create** questionnaires, conduct interviews, **list** and sort open-ended responses, run marginal (frequency) counts and one-by-one cross tabs...Inc., 19 Barstow Rd., Shelburne, VT 05482 802/985-2688

Package features: AMSS is a **list** segmentation system specifically **designed** for the direct mail industry to target promotional mailing by using statistical models. It is...features: CA-Cricket Presents is a professional desktop presentation program, which can be used to **plan**, organize and **create** presentation, then produce overhead transparencies, 35mm slides, speaker's notes and audience handouts. Presentations can... Dr., St. Louis, MO 63146 800/325-2251; 314/569-3450

Package features: In-charge **tracks** and monitors **exceptions** to the daily schedule. Users can enter changes in a real-time environment to ensure...for small mix of wholesale. selling. Menu-driven order entry/review, credit card processing, full **inventory control** including drop shipping, UPS and USPS shipping. Query-driven profit analysis including downstream source key analysis and response forecasting. Single station or network version. Optional modules: target **list building**, mail/merge correspondence, customer statements, refund checks, UPS manifesting, and bank drafting of card purchases...800/356-0022; 608/328-8870

Package features: This comprehensive relational database handles on-line **inventory control**, shipping and fulfillment, order processing, mailing list management, advertising analysis and report writing.

Specs: System...phone), customer service, fulfillment, marketing and sales analysis, full accounting, catalog forecasting, purchasing/receiving and **inventory control**. Also features on-line customer file supporting both retail and business-to-business transactions.

Specs...features: Profile 2000 interfaces with all telecommunications equipment to automate calling center operations, including database **updates** and management, **list** segmentation, scripting and call history. Its applications include lead generation, customer services, order processing, credit...

...is designed to integrate and automate all office functions. Modules include order entry, production control, **inventory control**, postage accounting, purchase orders, invoicing, sales management, sales analysis, accounts receivable/Payable, general ledger and...

...management/fulfillment system for direct mail catalogers. Its functions include on-line order entry, perpetual **inventory control**, customer service, financial analysis, customer list management, sales and advertising analysis, retail store management, office...

...to provide mail order companies with management and fulfillment functions, including order entry, customer service, **inventory control**, credit card processing, UPS manifesting, back order processing and management reporting. The PC-based system ...TeleMate is a call accounting system that tracks telephone use and expenses and provides management **analysis**, site reference, exception **analysis** and trunk/line analysis **reports**. Add-ons include PHONE BOOK, an on-line phone directory and TeleMate GLOBAL, which provides...to-business catalogers. It offers interactive order entry for phone and mail orders, integrated **inventory control** and purchasing, back order control, on-line customer service; barcode shipping system, UPS manifesting, automatic credit...

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

03929442      SUPPLIER NUMBER: 07755147      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Direct Marketing software guide. (guide for software packages for marketing)**

Rose, Matthew; Castellano, Brenda; Di Bella, Lori  
Direct Marketing, v52, n2, p53(23)

June, 1989

ISSN: 0012-3188      LANGUAGE: ENGLISH      RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 21429      LINE COUNT: 01876

... Barstow Rd., Shelburne, VT 05482 (Est. 1980) 802/985-2688 Package features: AMSS is a **list** segmentation system specifically **designed** for the direct mail industry to target promotional mailing in the most profitable way by...for small mix of wholesale selling. Menu-driven order entry/review, credit card processing, full **inventory control** including drop shipping, UPS and USPS shipping. Query-driven profit analysis including downstream source key analysis and response forecasting. Single station or network version. Optional modules: target **list building**, mail/merge correspondence, customer statements, refund checks, UPS-manifesting and bank drafting of card purchases...use in any sales situation that requires multiple prospect contacts according to a personalized game **plan**. User **creates** a marketing strategy, enters the leads, and on the right date, the program produces personalized...Inc., 11127th Ave., Monroe, WI53566 (Est. 1981) 800/356-0022 Package features: MOME software handles **inventory control**, fulfillment processing, order processing, mailing list management and reporting. Specs: System runs on IBM or...compatibles. Users/Installations: Used by direct mailers. Price: \$8,000 per year for four quarterly **updates**.

**List** Management/Database: POWERBASE Compuware Corporation, 31440 Northwestern Hwy., Farmington Hills, MI 48018-5550 (Est. 1973...management center package is available that allows a user to monitor a job through production, **inventory control**, postage accounting, invoicing, accounts receivable and general ledger. Specs: Program runs on PC-based machines... 8033 Package features: TeleMate is a PC-based call management system. Report categories include traffic **analysis**, cost allocation, management and **exception analysis**; software package features total of 40 reports. A custom report writer, historical data and automatic...Management System has a fully integrated set of applications which include: order entry and invoicing, **inventory control** and purchasing, sales analysis, catalog reporting and accounts receivable. General ledger and accounts payable are ...industry. It is available for retailers, wholesalers, or manufacturers. Standard features include point-of-sale, **inventory control**, memo goods processing, lay-aways and repairs. Options include a manufacturing module, barcoding, imaging, and...Ontario, Canada M4K 1B5 (Est. 1980) 416/461-2503. Package features: Zenus is an advanced **list** management system **designed** to support direct marketing campaigns. Zenus accepts free-format mailing label input. Individual names are...Duane Ave., Ste. D, Sunnyvale, CA 94086 (Est. 1982) 800/245-6717 Package features: Handles **inventory control**, word processing, customer files, accounting, sales reports, order tracking, and other day-in day-out...

15/3,K/10      (Item 8 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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02333056      SUPPLIER NUMBER: 03831775      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**A plant engineer's guide to microcomputer applications software.**

**(directory) (illustration)**

Katzel, Jeanine

Plant Engineering, v39, p48(24)

June 27, 1985

DOCUMENT TYPE: illustration

ISSN: 0032-082X

LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 37018

LINE COUNT: 02961

... General Dr., Plymouth, MI 48170. Phone: (313) 451-7025.

Cadplan creates, edits, and plots 2D **designs** such as floor **plans** or piping and wiring diagrams quickly and economically. Designs are created using a mouse or...system that allows different versions of a project network to be set up quickly, and **alternatives** to be **evaluated** and selected easily. Powerful, menu-driven program generates pie and bar charts to promote the...determine layout and installation costs, summarize office area space needs, calculate rates of return, and **evaluate** layout and material **handling alternatives**. Software includes numerical examples and fill-in templates for the user's data. Program requires...aspects of maintenance including planning and scheduling, work-order issue, cost analysis, preventive maintenance, and **inventory control**. Software runs under PC DOS on the IBM PX XT or AT and requires a...931-8090.

Mainline consists of more than 200 integrated program modules that handle work orders, **inventory control**, resources, equipment, preventive maintenance, pre-planned procedures, equipment history, employee records, cost accounting, and purchasing...

...of five interactive modules: work-order request, preventive maintenance, job/time card summary, equipment history, **inventory control**, and purchasing. Easy-to-operate system produces a variety of reports including information on any...

...of days since completion. System also stores equipment records and work histories, and includes an **inventory control** package that accommodates up to 1600 parts. Program is written in BASICA and runs under...performs four basic maintenance functions: equipment history, preventive maintenance, work-order generation, and spare parts **inventory control**. Craft definition is also permitted. Designed for those with no previous computer experience, the package...

...Series is a group of maintenance management programs that performs numerous functions including preventive maintenance, **inventory control**, work-order processing, scheduling, systems management, equipment history, purchase-order tracking, spare-parts management, and...

...Lexington Ave., Suite 2846, New York, NY 10017. Phone: (212) 878-9600.

Maintenance Spare Parts **Inventory Control** helps reduce inventory costs by generating purchase orders and parts and vendor lists; performing inventory...

...798-3575.

Maximo computerized plant/facilities maintenance system provides comprehensive features for work-order tracking; **inventory control**, scheduling, job planning, equipment history, and standard reports. Special features include a report writer, PM...

...3799.

Micro Maint programs handle preventive, scheduled and breakdown maintenance work orders and scheduling, parts **inventory control** that covers issues, receipts, and status reports, and equipment history providing total maintenance cost, labor...level of service of maintenance

activities. Software consists of seven interactive modules: work-order tracking, **inventory control**, equipment history, nameplate tracking, preventive maintenance scheduling, job planning, and purchase-order tracking. System is...40,000. DLSA Inc., Box 496W, Waquoit, MA 02536. Phone: (617) 540-7405.

Spare Parts **Inventory Control** manages the spare parts required for preventive maintenance and equipment repairs. Software prints a list... TMM, integrated total maintenance management system, supports work-order processing, equipment history, preventive maintenance, and **inventory control**. On-line inquiry capabilities permit rapid selection and viewing of all data. More than 20...analysis, stresses and deflections in determinate or interminate shafts, belts and pulleys, and coil springs. **Alternative** designs may be **evaluated** in a minimum amount of time. Individual members of a system (shafts, gears) may be...and four Gantt charts are generated. Costs are not tracked; however, software quickly and easily **identifies bottlenecks** and **tracks** individual task performance. Program is written in PASCAL assembly and runs under PC-DOS on...Rosa, CA 95402. Phone: (707) 523-1600.

The Estimator construction-estimating program is a computerized **worksheet** to maintain and **update** item and total costs for a project. User enters item, material quantities, material unit costs...an inquiry is often one indicator of how interested the developer is in its customers.

**Identify** hardware **alternatives**. If the software must run on an existing system, the search will be limited. Know...

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**Authors:** Kimball, Ralph

**Source:** Intelligent Enterprise; June 1, 1999, Vol. 2 Issue 8, p60-64, 3p

**Document Type:** Article

**Subject Terms:** APPLICATION software -- Development  
COMPUTER software  
OPERATING systems (Computers)  
INFORMATION technology

**Geographic Terms:** UNITED States

**Abstract:** Discusses the value of information contained in a distribution pipeline. States that there are usually operational systems at every point in this flow recording static inventory levels and dynamic product movement past particular points and that each of these operational systems can be the source of a data mart. Features an example which presents manufacturing shipments having dimensions of time, product, warehouse, and distributor; distributor shipments having dimensions of time, product, distributor, and store; and store sales having dimensions of time, product, store, and customer. Indicates that in creating a budgeting chain there is a four step methodology which includes identifying the business process; declare the grain of the fact table; choose the dimensions; choose the facts. Adds that the list of dimensions expands from top to bottom or from budget commitments to payments. Contains two flowcharts.

**ISSN:** 1524-3621

**Accession Number:** IPCA0576138

**Database:** Internet and Personal Computing Abstracts